U of U Problem Statement

University of Utah: At the University of Utah, workflow is a problem because:

- There is not a clear owner of business processes, a process is not necessarily consistent across administrative boundaries (BPM issues)
- There is not a useable electronic representation of organizational relationships (identity management issues)
- There are many exceptions to who is authorized to approve actions (role assignment and management)
- Some critical identifiers are not used consistently across administrative boundaries (data management and definition issues)

Business Driver:

Why is this a Workflow Problem:

What we would gain: