# "Do Something About All of This"

Community feedback gathered from working groups and discussions at various meetings and venues provided feedback that continuing and expanding the TIER work on the various software components is desired – and make sure it financially and service sustainable for the foreseeable future.

**Global Summit 2018** - Feedback from meetings and conversations: 1) continue the success of TIER, at minimum; and 2) develop software support capabilities that go beyond typical open-source software support models.

**Campus Success Program** (institutions working together to adopt the TIER software feedback): 1) Develop software support and implementation capabilities that go beyond typical open-source service support models, and 2) continue to build a mature, capable community-inspired access platform

**InCommon Working Group recommendations**:

Attributes for Collaboration and Federation WG recommendations include:

- InCommon should build a bigger tent
- Operate an InCommon IdP as a Service
- Improve support for Service Providers

Streamlining SP Onboarding Working Group recommendations include:

- Expand documentation on onboarding, including recommended standards and best practices
- Provide resources (developed by the WG) to help Service Providers understand the onboading process and critera