Use Case: Implementing an Identity Management Solution ASAP

1. Intro
2. Background
   - There is an IdM soln – IdM 0.5
   - The Landscape
     o Proprietary system developed in 2002, AuthN, AuthZN, missing some of the other services – delegation, workflows, groups, etc
     o 130 applications integrated and growing
     o Decentralized – Depts have their own IT systems, we have identify fragmentation with diverse holders of information
     o Challenge - Central IT, not enough resources – operations vs projects
3. What are the Identity Management Challenges
   - **Info Access** - Everyone wants access to identity information but can't get (easy) access to the information that they need
   - **SOR** – What are all the SORs?
   - **Functionality** – Users want more functionality – same, different, same differently
   - **Project Overload** – There are too many IdM projects to do – how do you gauge priority
   - **Independence** – Depts are working on their own IdM projects. How do you identify these and leverage their work for the benefit of others
   - **Need to Change the Culture** – change from "ME" (silo) to collaborative "US" (organizational)
4. Solution - An IdM program:
   - **Creates a Collaborative Environment** – changes the culture from Me to Us, Dealing with groups of stakeholders rather than one off, a means of getting everyone on the same page
   - **Permits a Holistic View** – Allows a holistic view of IdM and the needs, common (shared) or otherwise throughout the campus: To meet those needs and to ensure everyone is on the same page you develop an IdM roadmap:
     o plan for the future - input from stakeholders
     o identifies commonality – Identify common workflows between stakeholders, reduce duplication, reduce operational costs
   - **Inter-relationships** – Better manage the inter-relationship between projects - There's a lot of IdM projects and they're related some how
   - **Places Projects on Radar** - Easier to co-ordinate IdM related projects if you know they're coming
   - **Buy In** - Easier means of getting collective buy in (sort of) – "can't please all of the people all of the time"
     o Resources - sharing
   - **Set up the Program**
     o Get an Executive Sponsor
     o Implement a governance model
       ▪ Who – is included (get the right people in)

- What – is their role
- Why – it is their role
- When – do they meet
- Clearly define roadmap –
  - Start on foundational projects first. These are projects that you must do to utilize the functionality offered by an IdM soln e,g, data model,
  - Start with small wins and build on these
  - Develop incrementally and iteratively
  - Develop in parallel
- Bring in the right team
- Stir and you're ready to go!