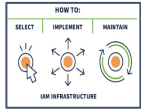


# Cycle 1: 2024 Signaling the Change

# Promoting Digital Collaboration



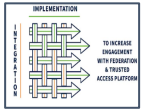
Evolved Strong Value Proposition



Clear Guidance & Technical Recommendations



A Security Focused Innovation Group



Improved Tools & Services Implementation & integration



Easy to Navigate Tool & Service Offerings

## PROMOTING DIGITAL COLLABORATION

### Executive Summary

Over the next five years, InCommon leads as the collective authority in devising creative, sustainable IAM best practices for research & education.

Through a four-step, repeatable process, InCommon will effectively engage the community to achieve its strategic objectives.

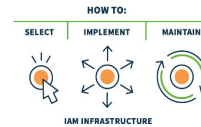


### STRATEGIC OBJECTIVES

AN EVOLVED, STRONG VALUE PROPOSITION



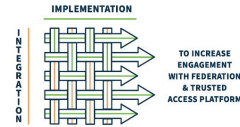
CLEAR GUIDANCE & TECHNICAL RECOMMENDATIONS



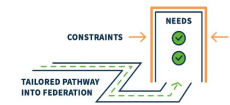
A SECURITY-FOCUSED INNOVATION GROUP FOR EMERGING PROTOCOLS IN IAM



IMPROVED TOOLS & SERVICES IMPLEMENTATION & INTEGRATION



EASY TO NAVIGATE TOOL & SERVICE OFFERINGS FOR ALL AUDIENCE GROUPS



### ADDRESSING AN EVOLVING IAM LANDSCAPE

<p>INTEGRATING NEXT GEN SECURITY</p>	<p>NEW DIGITAL LEARNING MODALITIES</p>	<p>SKILLS GAP &amp; KNOWLEDGE LOSS</p>	<p>PROLIFERATION OF COMMERCIAL OFFERINGS</p>	<p>UNIFICATION, AUTOMATION, INTEROPERABILITY</p>
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# InCommon Ecosystem Process Diagram

## I. DEFINE THE CHALLENGE

Establish ongoing processes for community consultation to define challenges & desired outcomes.

## II. ENGAGE EXPERTS IN AN INNOVATION CYCLE

Assemble IAM experts and stakeholders across audience groups to plan and execute experiments that mitigate the defined challenges and achieve target outcomes.

## IV. IMPLEMENT FEEDBACK

Establish continuous feedback cycles to ensure activities stay in line with community needs.

## III. EVALUATE & PUBLISH SHARED APPROACHES

Assess experiment results and use those to formalize solutions, or iterate and continue experimenting.



# Next 18 months

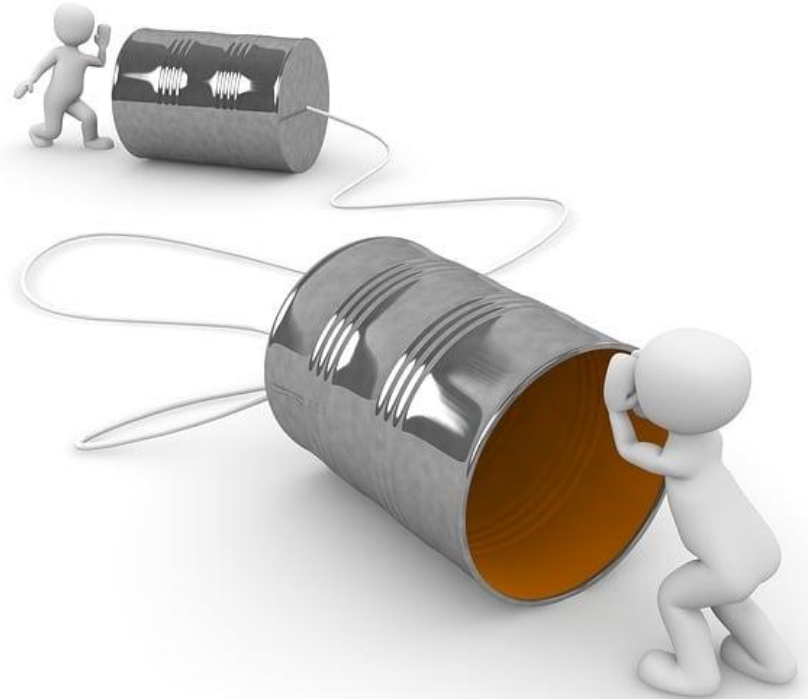
- Demonstrate value through action and new messaging
- Communicate impact
- Increased transparency about planning and reporting out on those plans
- Benefit research, teaching and learning, IAM communities
- Include specific key audiences outside IT



# Activity 1: Communicating the Value

**How:** Refresh messaging by August 1 and website by December 2024 tied to key select community personas

**Draft Metrics:**  
Track electronic responses & qualitative interviews



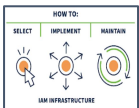
# Activity 2: Provide Foundational IAM Guidance to the Community

**How:** Refresh IAM function and architecture blueprints for unique research and higher education use cases

**How:** Establish a cycle of releasing technical trend/guidance documents; conduct 2 cycles by end of year

**How:** Work with Advisory Group chairs to align workplans

**Draft Metrics:**  
Number of publications & downloads





Activity 3:  
Teaching & Learning  
Community Challenge:

**Navigating  
Demographic Changes**



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## At the Edge of a Cliff, Some Colleges Are Teaming Up to Survive

Faced with declining enrollment, smaller schools are harnessing innovative ideas — like course sharing — to attract otherwise reluctant students.

[Share full article](#)

Adrian College is a liberal arts school of just over 1,600 undergraduates in Michigan. Erin Kirikland for The New York Times

By Jon Marcus

Oct. 6, 2022



## Activity 3: Teaching and Learning Community Challenge:

### Navigating Demographic Change

**What:** Partner with at least one HE consortium interested in enhancing their curricula's through leveraging shared infrastructure for access to shared courses

**How:**

- Validate need by generating buy-in with HE consortium leadership
- Conduct research to understand the current technical infrastructure, user experience issues and InCommon tooling use
- Co-design a shared infrastructure framework through solutions-building workshops with key IT stakeholders.

**Draft Metrics:** Number of courses shared, number of students accessing them, reduction in helpdesk questions about access, and others TBD



## Activity 4: Research Community Challenge:

### Increase Collaboration Across Higher Education, Research and Federal Agencies

**What:** Partner with key Federal Agencies to build awareness and understanding and drive increased adoption of InCommon tools and frameworks.

**How:**

- Research gaps, validate demand and develop positioning statement
- Co-design a shareable toolkit and training with a community group tailored to help Federal Agencies
- Offer pathway and related resources for Federal Agencies to leverage InCommon

**Draft Metrics:** Number of agencies in InCommon, number of services offered



## Activity 5:

# Refresh InCommon's Community Engagement Approach

**What:** Partner with key community members to design and implement new engagement strategies to drive the InCommon Collective Authority.

**How:**

- Research gaps, validate demand and develop positioning statement
- Co-design a strategy and plan with a community group tailored to help new and existing find, share and contribute
- Offer pathway and related resources for volunteering and contributing

**Draft Metrics:** Number of volunteers, type of contributions, amount of time and contributions made.





# 2024 Resourcing: Time and Money

New activities often necessitate reducing efforts in other areas to increase focus

## TAP Software

- Feature development shift to improving community support, training and documentation.
- Reallocation potentially to BOLSTER training, documentation, other community support

## eduroam

- No eduroam ISP program, further evaluation is necessary
- Geteduroam deprioritized

## Academy

- COmanage Training offered on threshold demand only



# 2024 Resourcing: Current Projects Underway

Existing project underway in 2024:

InCommon Certificate Service –renewed

Federation Service Streamlining and Useability

- New default InCommon Wayfinder service
- Enabling federated access to Federation Manager Portal
- Retire old metadata distribution

Foundational efforts to provide deeper access to data, measurements and metrics

eduroam scaling plan

Reboot InCommon Academy consultation offerings



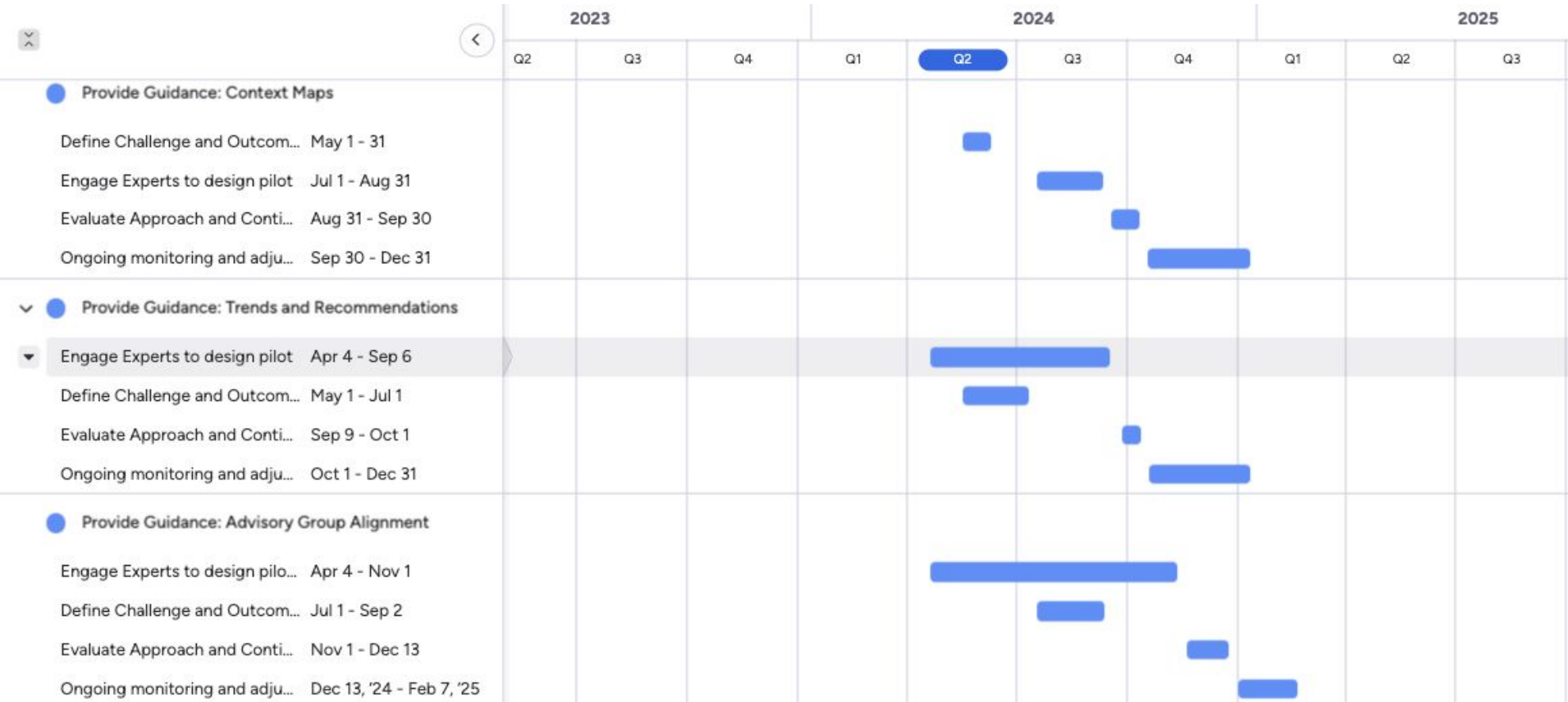


# Sharing the Progress

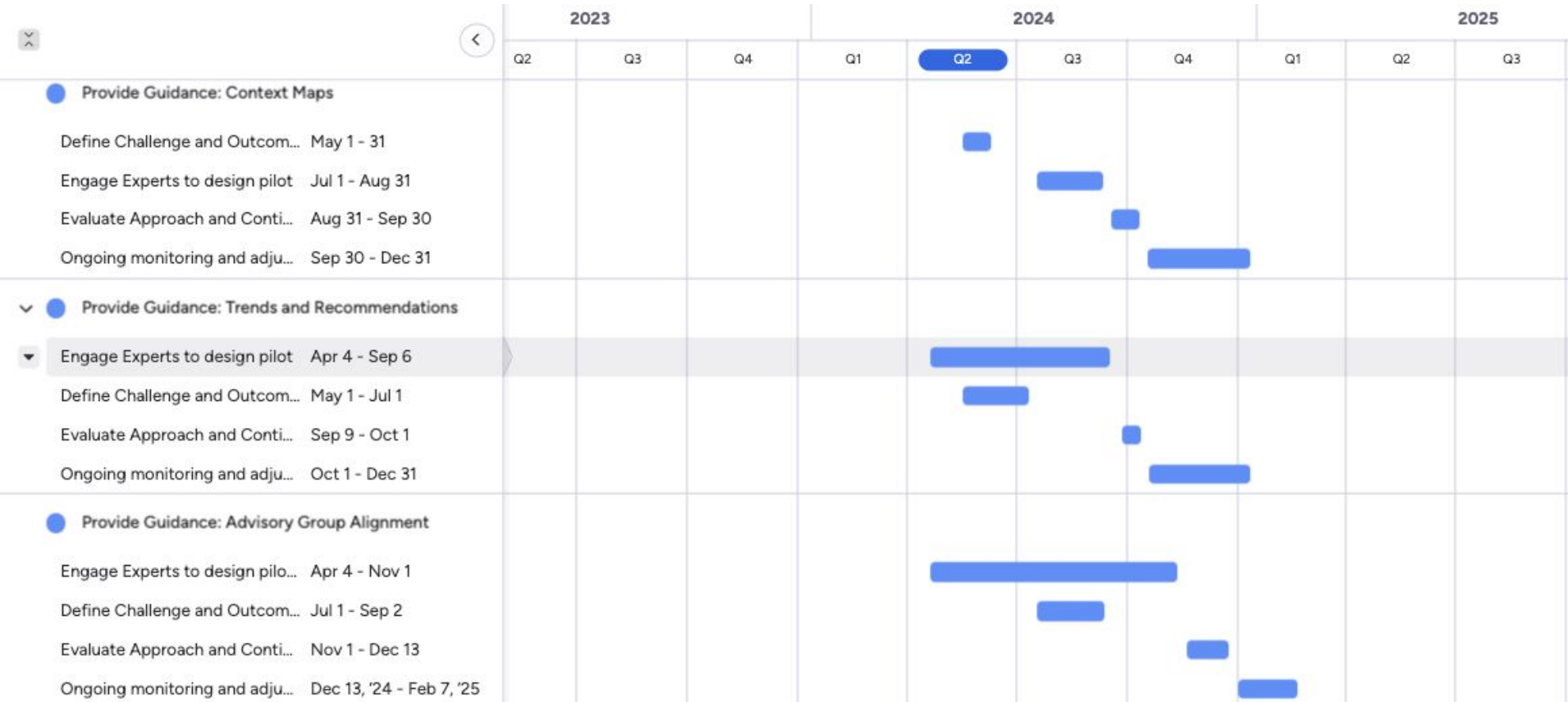
- InCommon Steering Partnership and Advocacy
- Quarterly deliverables via regular report
- Engage existing working groups in efforts
- Create temporary groups as needed



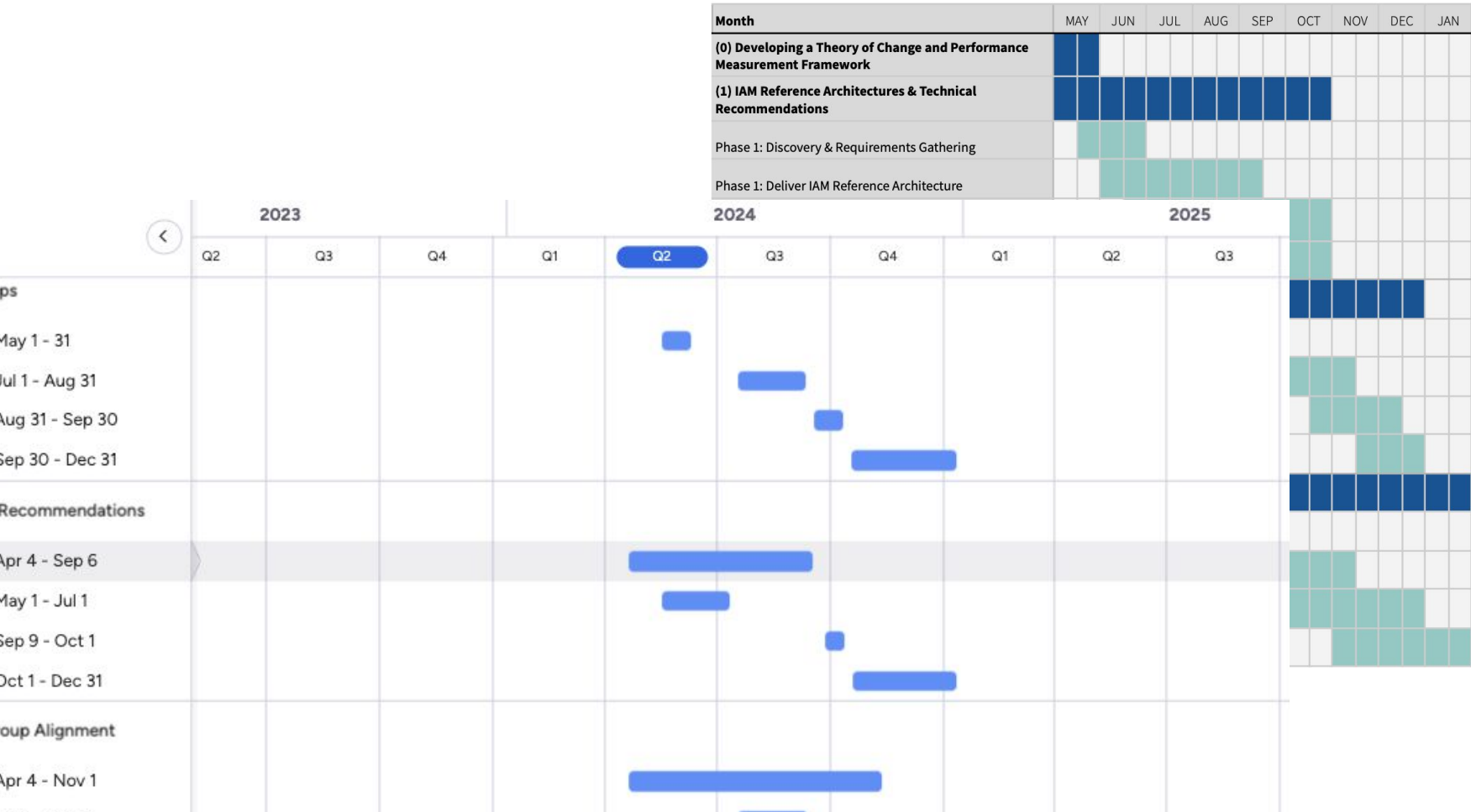
# Activities: Providing Guidance



# Activities: Remaining



# Providing Guidance



Questions?

