

### Raw Survey Results – Question #1 (Pick Top 5 from set list)

1. Privilege/Access Management (both local and Federated)	27
2. Affiliate/Guest Systems	22
3. Identity Management lifecycle/State Changes	21
4. IAM Governance	18
5. Grouper/Group Management	17
6. ID/Person Matching & Reconciliation/De-duping	17
7. ID-Proofing	16
8. Use of Shibboleth and Federation	16
9. Open Source IDM Products	14
10. Password Resets (impact on InC-Silver/LoA)	13
11. Provisioning & De-provisioning in a Federated Context	13
12. Assisting on-campus service providers (local SPs – libraries, LMS, etc.)	12
13. Dual/Multi-factor Authentication	10
14. Onboarding process (Provisioning)	10
15. Password delivery methods (initial/reset)	10
16. Person Registry	10
17. Offboarding process (de-provisioning)	9
18. Sun IDM Replacement/Migration	8
19. Commercial IDM Products	6
20. Open Registry (Jasig OpenSource IDMS)	3

### Interpreted Results from Question # 2 (Top 3 Business Challenges/Concerns – “write-in”):

1. Provisioning / De-provisioning	22
2. IAM Governance	15
3. Guest / Affiliate System (SOR/AuthN)	13
4. Single Sign-On (General)	9
5. Federated Identity & Access Management	9
6. Person Registry	8
7. Group and Role Management	8
8. IDM Products	7
9. Federation and Vendors/Partners	6
10. Password Management / Credential Security	6
11. Identities & Attributes (loosely)	6
12. Privilege/Access Management (local)	5
13. Budget-related issues	4
14. Audit/Regulatory Issues	4
15. Distance Education / Remote ID-proofing	3
16. Level of Assurance (LoA)	3
Miscellaneous (didn't fit any category above)	4