Attribute Release: uApprove and Related Approaches and Issues



The Problem Space

- The need to scale access control
 - Number of sites, number of users, etc...
- The need to provide security and protect privacy
 - Put the enterprise and the user in control
 - Inform the user
- New policy area
 - International legal confusion
 - Campus confusion and lack of process
- Tools, and so issues, are coming...



Context within the big picture

- Privacy management always part of the federated identity picture
 - An immediate consequence of federated identity is the need for scalable access control
 - The Ethiopean place mat...
- Always seen as the hardest part of what was already a really hard path (so maybe we'd never get there)
- And here we are...
- Good technology always challenges policy



A self-inflicted wound...

- I visit at least 30 federated access controlled web sites regularly
 - Most are wikis for wg, staff, international collabs
 - Some are management of lists, approvals and accounting, etc.
 - An increasing number are part of collaborations shared calendaring, netmeetings, etc.
 - Getting the right attributes released has been a pain
- I manage several access controlled web sites
 - Keeping track of all those login names...
 - Getting those names (or attributes) released has been a pain



The panel

- Brad Myers, University Registrar, Ohio State University
- Sarah Morrow, Chief Privacy Officer, Penn State
- Matt Kolb, Assistant Director, Computing Services, Academic Technology Services, Michigan State University
- Moderator: Ken Klingenstein, middleware dude



The Panel Format

- A quick level set with the attendees on the basic concepts
- A round table set of discussions on the sets of issues generated by both the requirements and the technologies



Level Set

- Attributes and release policies
- uApprove and other technologies
- Some policy structures
 - Consent and informed consent
 - Contractual outsourced relationships
 - PII and the EU Privacy Directives



Attributes and attribute authorities

- Institutional
 - User who has an established, authenticated identity
 - Organizational
 - Reassertion of other official credentials (e.g. citizenship, age, etc.)
- Temporal geolocation, etc.
- Community or collaboration asserted
 - Formal Virtual organizations, groups
 - Informal Reputation systems, FoF
- Self-asserted Preferred language, accessability

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Our basic attributes

- Name (e.g. Display Name)
- Email address
- High-level affiliation (eg, faculty, staff, student)
- A persistent and human-usable identifier (eg, kjk@internet2.edu).
- Opaque, persistent and non-correlating identifiers (ePTID)
- An open-ended set of entitlements assigned by the institution, including group membership



User attribute release management uApprove

- For scaling of number of sites, number of IdP's, number of countries, number of laws, numbers of users
- Lots still to figure out
 - How to convey the minimum required set for the SP to the IdP/ user? The desirable set?
 - How to convey the default release set of the IdP? Where is that policy set?
- Getting the UI, and the defaults, right... the multiplier is in the billions...
- Several campuses bravely starting down the path



Privacy, consent, and attribute release policies

- Complex, sometimes contradictory requirements from governments around the world
 - EU Privacy Directives important, confusing, and under revision
 - FICAM Directives important, confusing, and under revision
 - State and local laws and lots of institutional folklore
- In federated identity, the key focus is around attribute release and consent
 - Some attributes required for transaction; some may be optional
 - Control points at service provider, at identity provider, and with the user



Consent

- Consent
 - Where and when
 - How the interface looks today
 - Where it needs to go
- Informed consent
 - Setting the bar
 - Engaging the SP's
 - Educating the User



Jurisdictional Issues at the Start

- At least three policy spaces at play
 - IdP location
 - SP location
 - User's national and local laws
- Known exploits exist today...



When to do Consent

- At the point of collection of information
 - "We intend to use what you give us in the following ways"

At the point of release of information

• "I authorize the release of this data in order to get my rubber squeeze toy..."

Per transaction or persistent for some time



uApprove

- Provide users with control, and guidance, over the release of attributes
 - Includes consent, privacy management, etc.
- Basic controls (from the Swiss) now built into Shibboleth, but largely untapped in deployments.
- Additional technical developments would help scalability
- Human interface issues largely not yet understood getting the defaults right, putting the informed into informed consent, etc.



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Unique ID	234567@example.org	
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Home organization type	other	
Affiliation	staff	
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Discussion Topics – 1

- What are the issues that affect attribute release policies for students? Issues for faculty/staff? Can you tell them apart? Who makes the policy decisions?
- When and where to what type of consent?
- Helping users to understand privacy management. How, Whose responsibility?
- Are there opportunities for side benefits/cost saving?



Discussion topics -2

- What constraints would the IdP like to see on the SP use of attributes? How to enforce it as an SP? What about portals, CMP's and other "reasserters"?
- Does the type of attribute determine the policy (e.g. selfasserted – preferred language)
- International issues
 - Students on campuses in other countries
- Attribute bundles and other hopes
- Operational issues User education, log files, etc.

