# InCommon Federation Experiences: Service Provider Challenges

John Krienke, InCommon
Jim Basney, NCSA, Teragrid
Sebastien Korner, U Michigan, Hathi Trust
Debbi Bucci, National Institutes of Health

"I'm sure you've discovered my deep and abiding interest in pain."

# Count Rugen, Princess Bride













Add

### **Panelists**

- Jim Basney, NCSA, Teragrid
- Sebastien Korner, U Michigan, Hathi Trust
- Debbi Bucci, National Institutes of Health

- Onboarding (pre-provisioning) of users. How do you handle in the federated context?
- Attributes. What do you require? Have they been hard to get? Jim will have stats on attributes from partners.
- Discovery. Do you handle your own DS? When does a campus show up?
- Authorization/Entitlement. How do you ensure the right person is not just AuthN, but entitled to use your SP? Account linking, other forms of validation?
- InCommon. What could the federation do better or provide that are gaps today? More IdP Requirements? More metadata elements? Other services?
- Multiple Federations. How do you handle, if you do?
- Partners not in Federations. How do you handle? OpenID? ProtectNetwork? Your own guest IdP? What would be best for you?
- What do you need from university IdPs?
- Managing delegated administration: Users managing groups of Users?
- What other consistencies are most needed: privacy, consent, attribute bundles?
- Latency between startup to production?
- Testing. How do you test?
- Distributed vs. Centralized provisioning?
- User support. Where do you draw the line and where do you expect the university/IdP to be engaged? Where are the gaps?



#### **InCommon Federation Experiences**

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# Service Provider Perspective

#### go.teragrid.org

- Campus logon to TeraGrid
- 34 IdPs supported so far
- Attributes:
  - Persistent user identifier

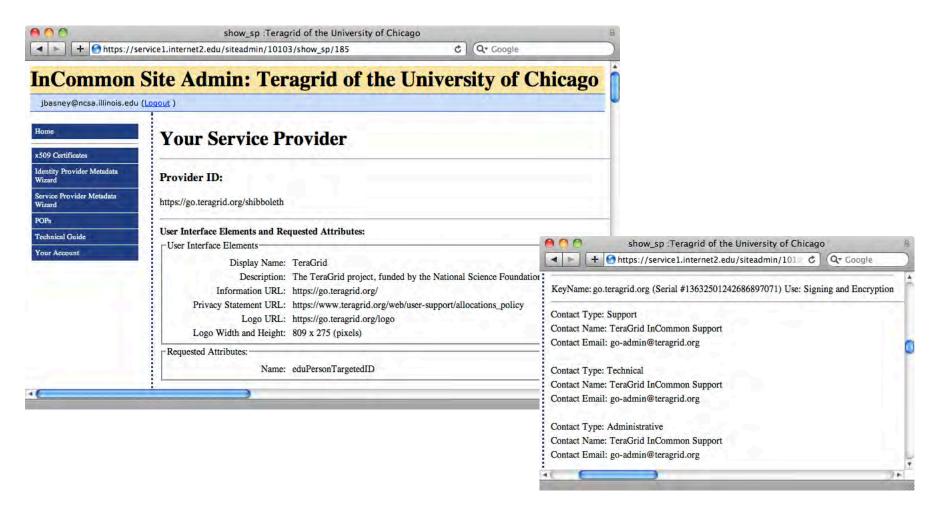
#### cilogon.org

- Campus or OpenID logon to CI
- 40 IdPs supported so far (3 OpenID)
- Attributes:
  - Persistent user identifier
  - Given name and Surname
  - Email address

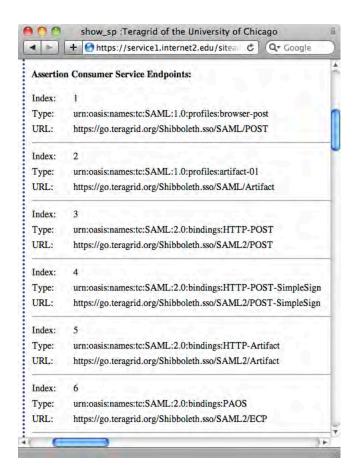
# **Key SP Decisions**

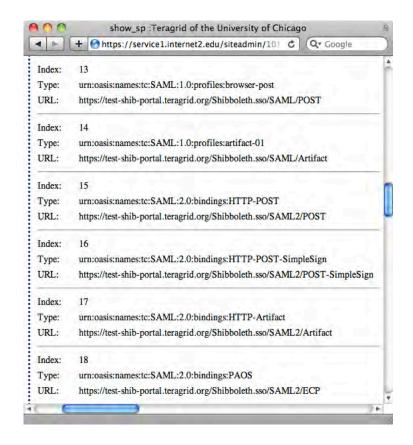
- Choose your EntityID(s)
  - Unique URI that identifies your SP
  - Need not match your service locations
  - Carefully decide when to use different EntityIDs
  - https://spaces.internet2.edu/x/eAUjAQ
- Determine what attributes you need
  - http://www.incommon.org/attributes.html
- Very difficult to change later!
  - IdP attribute release policies based on EntityID
  - Example: TeraGrid's name is changing this year, but we're keeping our teragrid.org EntityID

# SP Registration Example



# SP Registration Example





# **User Attribute Options**

- Attributes from campus
  - If IdP is willing to release
  - What level of assurance?
- Prompt user to enter self-asserted attributes
  - Most flexibility
  - Inconvenient for users
- SP-specific attribute establishment process
  - Example: TeraGrid allocations process
  - Example: Virtual Organization membership
- cilogon.org needs more attributes from campus than go.teragrid.org, which uses TeraGrid user DB

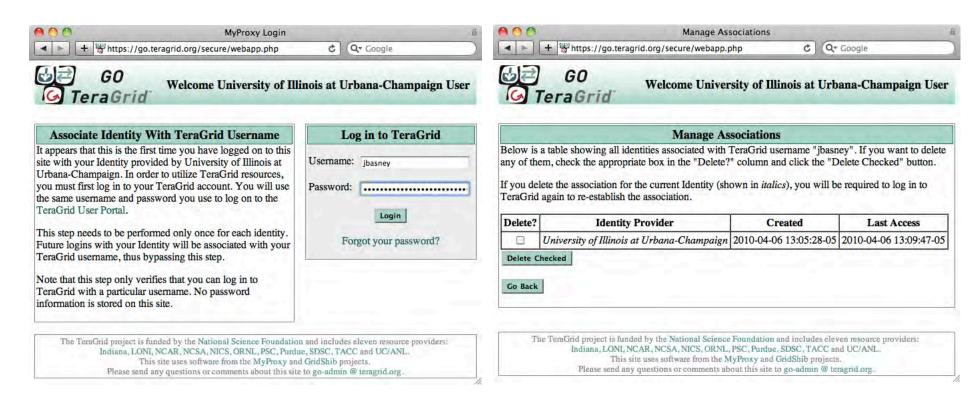
#### Persistent User Identifier

- eduPersonPrincipalName (ePPN)
  - Example: jbasney@illinois.edu
  - NOT guaranteed to be a valid email address
  - MAY be reassigned (after some hiatus period)
- eduPersonTargetedID (ePTID)
  - Example: urn:mace:incommon:uiuc.edu!https://cilogon.org/shibboleth! cyXC3O5fi0t1NBsW1NsOxZDyDd4=
  - MUST NOT be reassigned
  - REQUIRED to be opaque
  - Designed to preserve the principal's privacy and inhibit the ability of multiple unrelated services from correlating principal activity by comparing values

#### ePPN vs ePTID

- Concern about reassignment
  - If IdP sends ePPN, TeraGrid needs to know reassignment policy
    - Forces an IdP vetting process
  - TeraGrid requires annual account linking, motivated in part by reassignment concerns
- Of 34 go.teragrid.org IdPs:
  - 16 release ePTID
  - 16 release ePPN and never reassign
  - 2 release ePPN and reassign with >1yr hiatus

# **Account Linking**



(one-time only)

#### **User Names**

## CILogon uses:

- givenName and sn (surname)
  - Multi-valued attributes

All IdPs provide to CILogon (so far)

- displayName
  - "preferred name of a person to be used when displaying entries"
- cn (common name)
  - "impossible to give a precise and accurate definition of what this field means"
- eduPersonNickname
  - "the person's preferred nickname(s)"

# SP On-Boarding

- Goal: Enable successful use of SPs by users from many IdPs
  - Particularly difficult for "no contract" SPs ("user-driven" SPs)
- Challenge: Attribute release
  - Technical solutions: user consent, attribute requirements in metadata, IdP filtering
  - Policy: privacy, FERPA, SP trust
    - Policies differ for students versus faculty/staff
    - Scaling: attribute bundles, default release policies

# SP On-Boarding



#### Login Unsuccessful

Your Identity Provider did not release enough information for our services to properly identify you. You will need to contact an Identity Provider administrator to enable the release of the appropriate information, or alternatively use an alternative Identity Provider with a more liberal policy.

You may direct your technical staff to this <u>infrastructure page</u> for specific technical details on configuration and our policies regarding the information we receive.



#### Test Your Organization's Identity Provider

#### Verify SAML Attribute Release Policy

Thank you for your interest in the CiLogon Service. This page allows the administrator of an Identity Provider (IdP) to verify that all necessary SAML attributes have been released to the CILogon Service Provider (SP). Below you will see the various attributes required by the CILogon Service and their values as released by your IdP. If all required attributes are present, you can add your IdP to the list of organizations available to the CILogon Service (assuming it has not already been added).

#### Summary

All required attributes have been released by your IdP. For details of the various attributes utilized by the CILogon Service and their current values, see the sections below.

#### Add Your IdP to the CILogon Service

#### **▼ SAML Attributes**

Identity Provider (entityID): urn:mace:incommon:uiuc.edu

ePTID:

ePPN: jbasney@illinois.edu

First Name (givenName): James

Last Name (sn): Basney

Display Name (displayName): James Alan Basney

Email Address (email): jbasney@illinois.edu

Level of Assurance (assurance):

#### **▼** Metadata Attributes

Organization Name: University of Illinois at Urbana-Champaign

Home Page: http://www.uiuc.edu/index.html

Technical Contact: Mike Grady <m-grady@uiuc.edu> Administrative Contact: Mike Grady <m-grady@uiuc.edu>



For questions about this site, please see the FAQs or sand email to help @ cilogon.org.

Know your responsibilities for using the CILogon Service.

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## "Homeless" Users

- Handling users w/o institutional logins
  - Home institution not (yet) in InCommon
  - Home institution not (yet) on-boarded w/SP
- go.teragrid.org
  - TeraGrid username/password
  - ProtectNetwork
- cilogon.org
  - "Request a New Organization" page
  - OpenID (Google, PayPal, VeriSign)
  - ProtectNetwork
  - Coming Soon: project logins (LIGO, LTER, ...)

# Multiple Federations: Example

- go.teragrid.org supported both InCommon and University of Texas System
  - Easy to configure Shibboleth to load multiple metadata sources
  - Our custom discovery service showed IdPs from both federations
  - No longer needed now that UT System has joined InCommon

#### Levels of Assurance

- LOA requirements differ across scientific collaborations
  - 2-factor authentication
  - International Grid Trust Federation
  - Open access with usage statistics
- CILogon LOA options:
  - InCommon Silver: US Gov't ICAM Level 2
  - OpenID OIX: US Gov't ICAM Level 1
  - InCommon "Basic"

#### Non-Browser Use Cases

- Currently ClLogon requires browser-based authentication (SAML, OpenID)
  - With certificate retrieval & use supported outside the browser
- CILogon support for SAML Enhanced Client or Proxy (ECP) coming soon
  - For end-to-end command-line certificate issuance
  - ECP adoption by InCommon campuses beginning
- Also watching Project Moonshot
  - US eduroam (RADIUS) adoption growing

# A Roadmap for Using NSF Cyberinfrastructure with InCommon

A helpful guide for CI projects

http://www.incommon.org/cyberroadmap.html

## **Thanks**

For more information:

www.cilogon.org

info@cilogon.org

#### HathiTrust SP

Sebastien Korner
University of Michigan
InCommon CAMP June 22, 2011





A collaborative digital library. Our primary mission is preservation but we don't believe in preservation without access.

- •60 member institutions and growing
- •almost 9 million volumes
- •over 2.4 million public domain volumes
- •400TB
- •Many of you are from HathiTrust partner institutions.



### In Federations We Trust

- Require federation membership.
- Make a reasonable attribute policy based on federation guidelines, clearly advertise the policy, and firmly stand by it.
- Be open to registering SP in new federations to accommodate partners (InCommon, RedIRIS-SIR)



## Shopping at the Attribute Store

#### **Required** attributes to provide services:

- eduPersonScopedAffiliation to verify institution and status (member and alum)
- eduPersonTargetedID\* to offer collectionbuilding services

#### **Desired** attribute:

 displayName\*\* – to offer a personalized greeting on web pages and to identify collections the user chooses to make public





\* If an institution does not yet have eduPersonTargetedID, we will accept eduPersonPrincipalName with the understanding that if a user's eduPersonPrincipalName were to change, their saved personalized HT environment would no longer be available to them.

\*\* If an institution doesn't wish to release displayName, we will greet the users from that institution with their eduPersonScopedAffiliation and display their public collections similarly.





#### member

- not universally implemented (about 1/3 do not)
- stand by our policy, with patience and encouragement

#### displayName

- not universally implemented
- privacy issues
- 60% release it to us
- modify our app vs. wait and see





#### successful test required

- facilitate by registering additional ACS endpoints into our dev site
- ideally the IdP staff is not involved
- most partners appreciate testing; IP restrictions into our dev site make this more cumbersome than it should be

#### require contact information

- ideally want a contact we can give out to users and an internal contact for technical consultation (group emails are best)
- can be library contacts
- consider using federation metadata for contact information



# **Federation Help**

- Coordinate a common base attribute release policy.
- High priority on consistent attribute implementation (i.e. more than simply suggestions).
- Strongly encourage current and meaningful contact information.



# **NIH iTrust Challenges**

## Debbie Bucci National Institutes of Health







# Infrastructure Management

- Metadata management time consuming
- Migrating to SAML 2.0 slow over 300 applications and competing schedule.
- Decrease dependence password management
- Increased dependence back end provisioning options







# Gov Challenges

- Align vs Comply
- Scope of Privacy
- FICAM vs NSTIC
- Coopetititon







# **Expanded User community**

- University scholars
- State specialists
- industry experts
- Retirees
- Under insured, Under employed
- Doctors, clinicians, local health care providers







## **Current Focus**

- Promote agentless
- Invitation, Registration Provisioning
- Agility
- Horizontal Scaling



