

Introduction to Grouper

Chris Hyzer
University of Pennsylvania and Internet2

Bill Thompson Unicon



Agenda

- Part I
 - Intro, basic concepts
 - Grouper Quickstart
- Part II
 - Grouper in Action @ Penn
 - Qualtrics, Confluence, Kuali,...
- Part III
 - Hands on Grouper
 - Folder, Groupers, Roles
 - Grouper Loader, Subject API,...



CIFER, Shib, CAS, OR, CPR, Grouper?

- Name, Role, Institution
- CAS? Shib? CAS/Shib?
- Person Registry? OR? CPR?
- Enterprise Directory? OpenLDAP? AD?
- Group/permission management today?

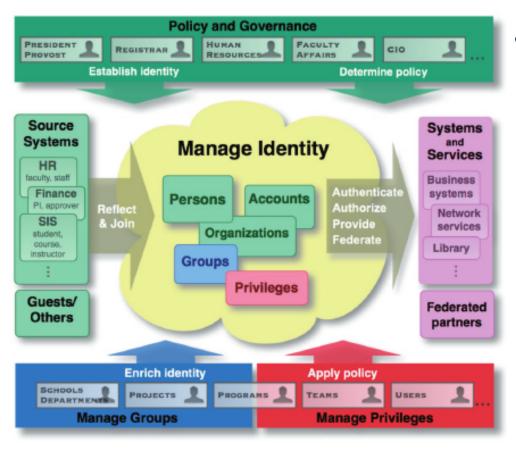


Identity & Access Management (IAM)

- Identity
 - You
- Authentication
 - Log in
- Authorization
 - What you can do
- Access management
 - Map policy & authority to authorization

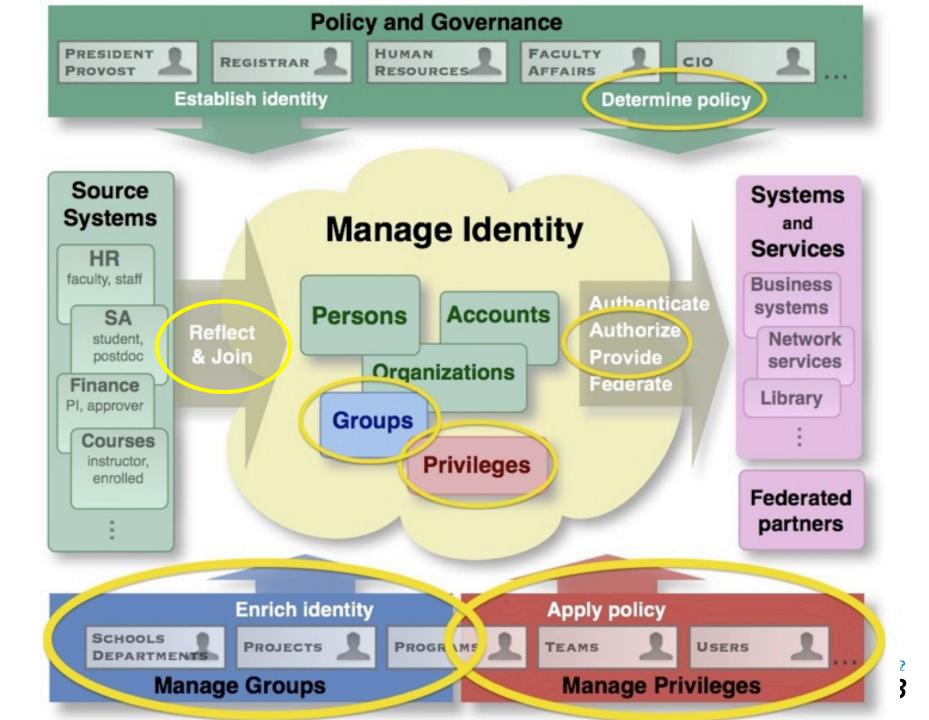


Access management strategy



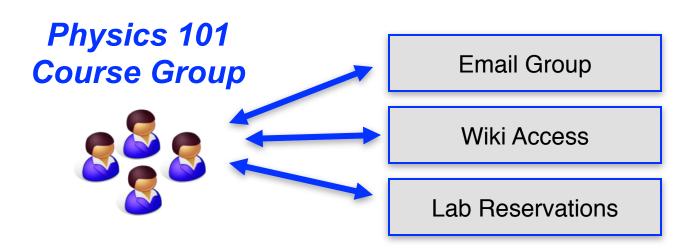
- Tools & processes to translate IAM concepts into typical campus environment
 - Which people?
 - What systems & business processes?
 - What policies?
 - What purposes?
 - Whose authority?





Why have an access management strategy?

- Lower cost and time to deliver a new service
- Simplify and make consistent by using the same group or role in many places





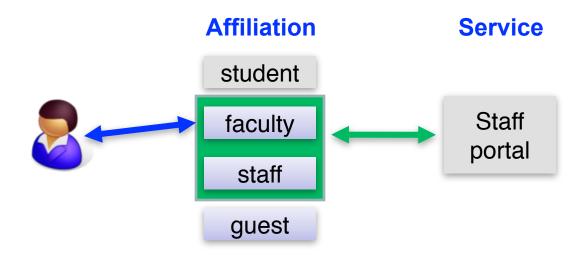
Additional benefits of access management

- Empower the right people to manage access.
 Take central IT out of the loop.
- See who can access what, with a report rather than a fire drill



Access management stages: authorization > authentication

 Start out using a single user attribute, affiliation, in LDAP or Active Directory. This lets services implement simple access policies.





Access management stages: authorization > authentication

- 2. Enrich & centralize access management with groups determined from systems of record
 - Courses, financial accounts, departments
 - Define service-specific access policies in the centralized access management system





Access management stages: authorization > authentication

- 3. Get central IT out of the loop
 - Distributed management
 - Exceptions
 - Departmental applications

Math Faculty Math Support
Group Group





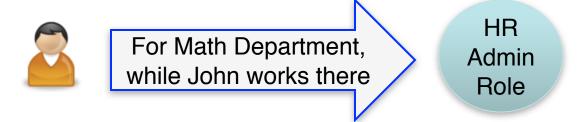


Math Faculty Resources



Access management stages: authorization > authentication

- 4. Increase integration of access management
 - Direct integration with applications using web services
 - SOAP/REST/ESB
 - Roles & privileges to support applications more deeply





The Grouper Story

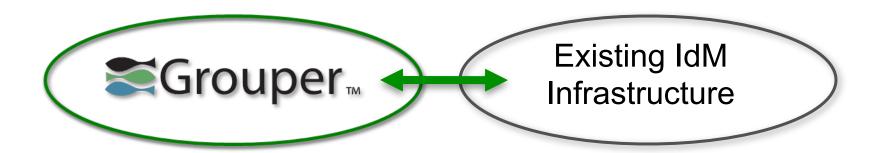
- Open source, community-driven project of the Internet2 Middleware Initiative
 - Initial release v0.5 in December 2004





The Grouper Story

- Key aims
 - Delegation and distributed management
 - Integration with most any existing Identity
 Management infrastructure





The Grouper Story

- Grouper v2.X expanded beyond groups
 - Roles & permissions



Rules

```
Ιf
   removed from group A
then
    remove from group B
```



Contributing organizations, so far

- Brown University
- California Polytech
- Cardiff University
- Campus Crusade for Christ International
- Cornell University
- Duke University
- Freie Universität Berlin
- GIP RECIA
- LIGO
- Newcastle University

- Northern Arizona University
- Ohio State University
- SURFnet
- University of Bristol
- University of Chicago
- University of Kansas
- University of Memphis
- University of Pennsylvania
- University of Washington
- University of West Bohemia



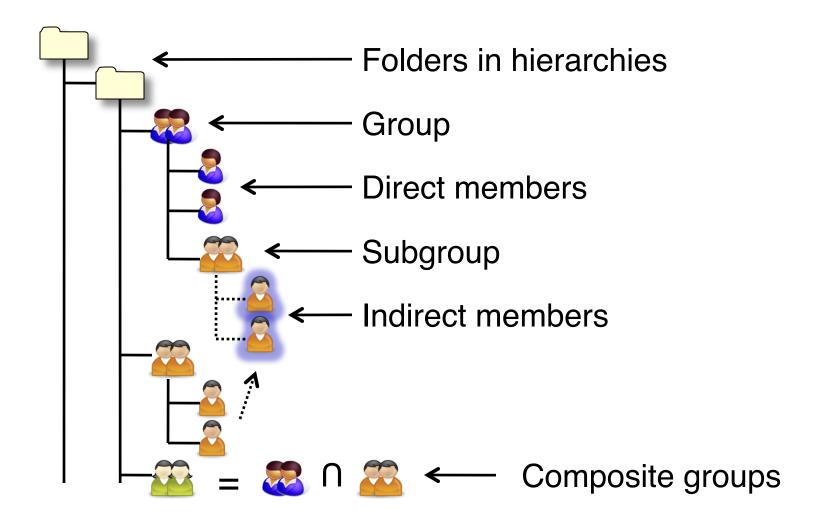
Latest addition to the community



- Unicon offers IT Services for Education, Specializing in Open Source
 - Cooperative Support Program for Grouper, Shibboleth, CAS, uPortal, uMobile, Sakai
 - Annual subscription, 4 levels, provides access to and funds dedicated support team who work directly with the open source projects



Grouper: core concepts

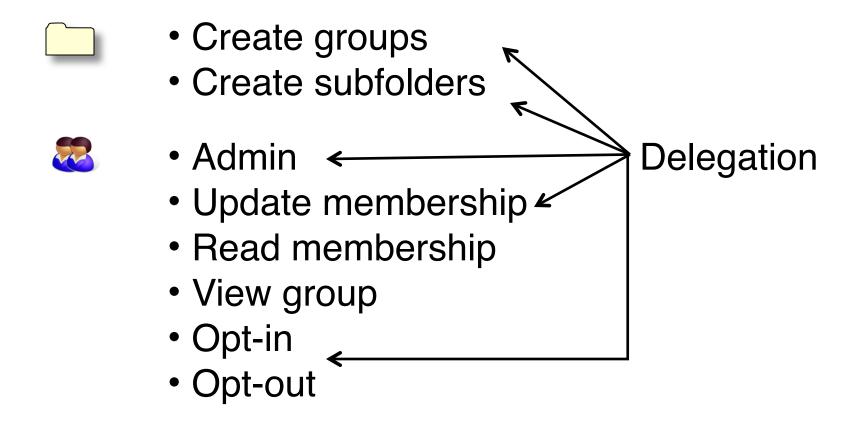






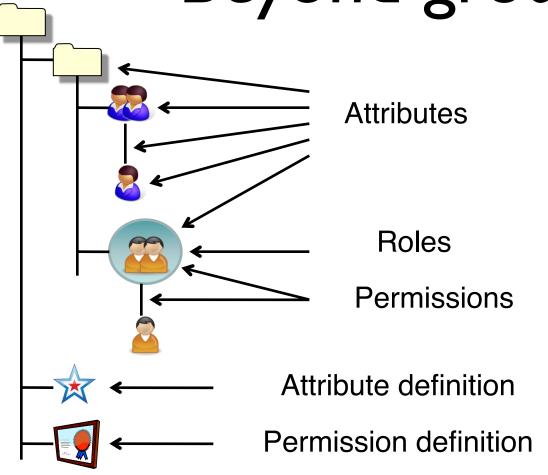


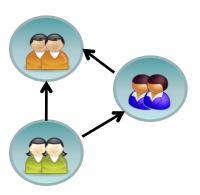
Security & delegation





Beyond groups...





Role inheritance

Delegation model extends that for Groups

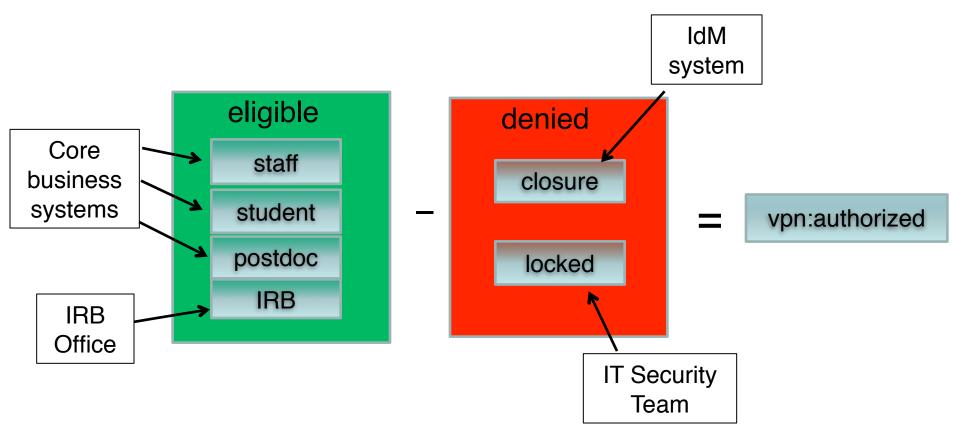


Access management lifecycle support

- Membership start & end times (optional)
- Move or copy folders, groups, etc
- User audit
- Point in time audit
- Rules



Distributed Authorization Management

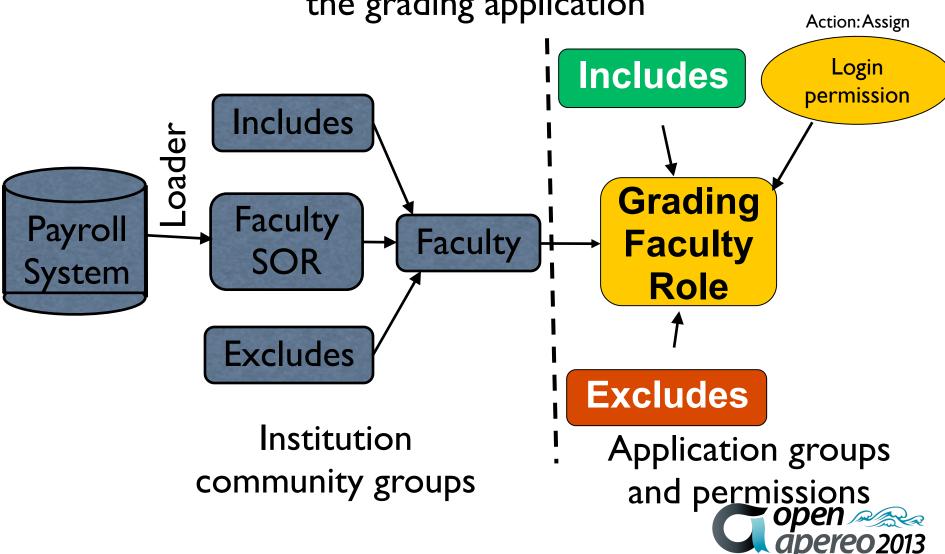


Different groups, different authorities VPN only uses "vpn:authorized"



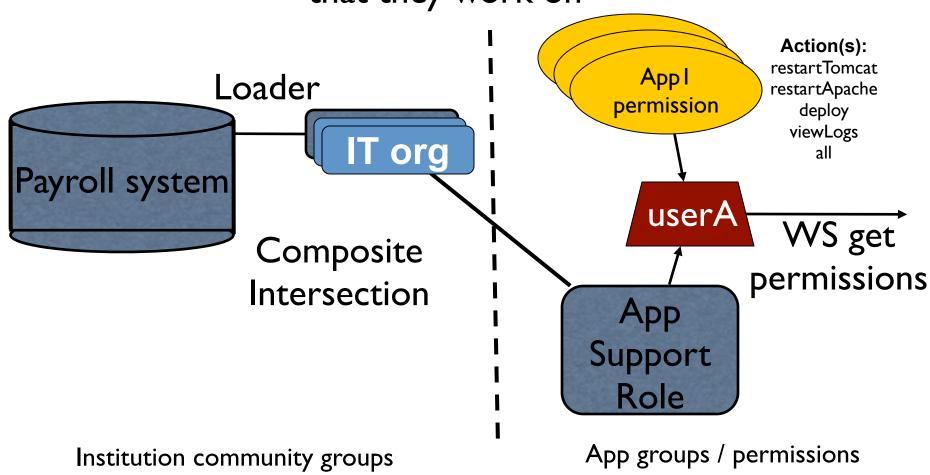
Deprovisioning

Only Active faculty members can login to the grading application

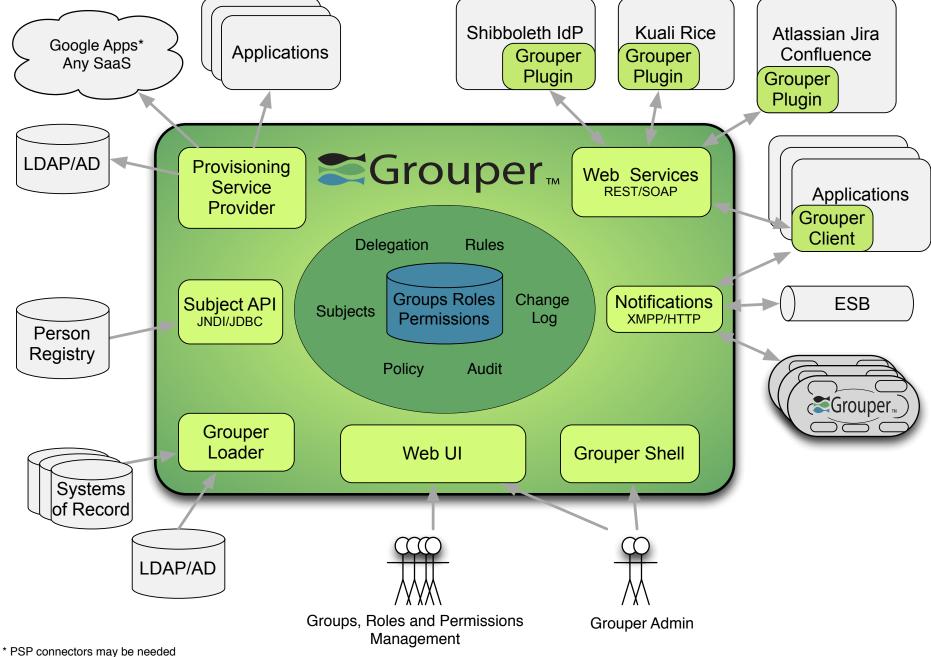


Fine-grained Permissions Management

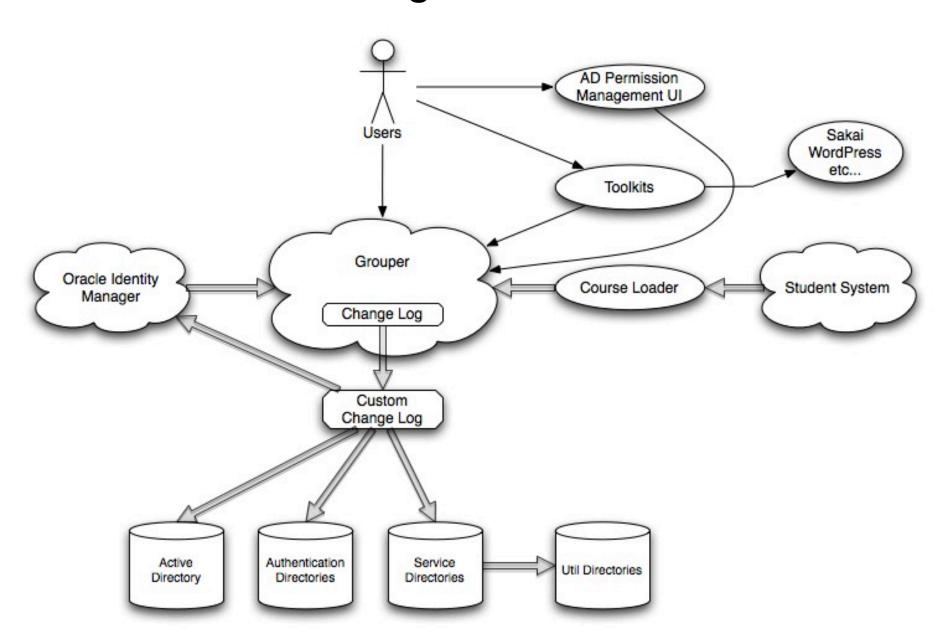
Active IT support staff can manage applications that they work on





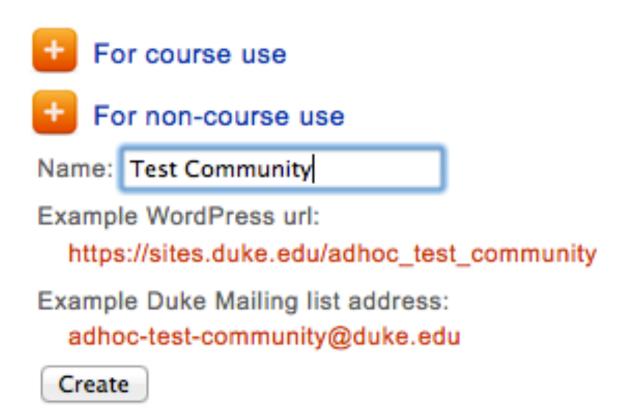


Provisioning Authorization Data



Ad-hoc Collaboration Communities Creates various groups in Grouper

Create/View tool sets





Tool Set for Test Community

Chat Room A private Jabber chat room	<u>Add</u>
Email Messaging Email list using Sympa	Add
Other Placeholder to allow non-Toolkit resources to share activities	Add
Quad Quad is currently a Pilot project	Add
Sakai A learning management system	Add
Virtual Computer Lab Access VCL makes it possible to run lab software without visiting the lab in person	Add



Groups and Roles for: Test Community

Use the links on this page to add or remove anyone with a Duke NetID from your course tool set. You can also add and remove guests with a Yahoo, Gmail or AOL email address. Once you add members to a group in Toolkits and set their roles, those members and their permissions are duplicated across all applications you open up to the community. Note that officially registered students, TAs, and instructors are automatically included in the appropriate groups and do not need to be added by hand.

Add Person with a Duke NetID

Add a Guest

Batch add users

All (1) Admin (1)

What do these roles mean?

Name	NetID	Role	Action
Shilen Patel	shilen	Admin	Edit



Group	Chat Room	Wiki	WebFiles Space	Email Messaging	WordPress Site	Sakai Site
Instructor	Owner	View, Modify, Comment, Admin	owner	List Owner	Admin: Can edit site appearance, manage users and privacy settings, and write posts and pages	Instructor
Manager/TA	Admin	View, Modify, Comment, Admin	Read/Write /Delete	subscriber	Admin	Instructor
Developer	Participant	View, Modify, Comment	Read/Write /Delete	subscriber	Editor: Can create, edit and publish pages and blog posts	Course Builder
Mentor	Participant	View, Modify, Comment	Read/Write	subscriber	Editor	Teaching Assistant
Student	Participant	View, Modify, Comment	Read/Write	subscriber	Author: Can create and publish posts, but not access or edit pages	Student
Visitor/Auditor	Participant	View	Read	subscriber	Subscriber: Can access a private blog and write comments	Visitor



Tom Barton's UChicago group memberships

Welcome Thomas Barton Act as self

My enrollment

My memberships

Join groups

My responsibilities

Manage groups

Create groups

My tools

Explore

Search

Folder workspace

Group workspace

Entity workspace

Help

Grouper is sponsored by



My memberships 0

To find groups in which you are a member, you can:

- Browse the groups hierarchy
- List your groups
- Search for groups by name

Browse or list groups () Show folders and groups Showing 1-50 of 145 items Crouper Administration: Wheel Group 11 The University of Chicago: Applications: aams: Create Chicago ID 11 The University of Chicago: Applications: aams: roles: trusted 12 The University of Chicago: Applications: Bulkmail: Recipients: All Recipient Groups ♣ The University of Chicago: Applications: Bulkmail: Recipients: Students: All Students The University of Chicago: Applications: Bulkmail: Recipients: Students: Graduate Students 11 The University of Chicago: Applications: Bulkmail: Recipients: Students: Undergraduate Students The University of Chicago:Applications:Bulkmail:users The University of Chicago: Applications: Bulkmail: Users: 3 11 The University of Chicago: Applications: Bulkmail: Users: 4 The University of Chicago:Applications:Bulkmail:Users:Bulkmail Users The University of Chicago:Applications:Business Objects Enterprise:irf:users The University of Chicago: Applications: Chalk: Authorized The University of Chicago:Applications:Chalk:Eligible Factor ♣ The University of Chicago: Applications: CityRyde: authorized 22 The University of Chicago: Applications: CityRyde: Eligible Factor 11 The University of Chicago: Applications: Cmail: users: authorized The University of Chicago:Applications:Cmail:users:eligible_factor



Memberships become LDAP attributes

dn: uid=tbarton,ou=people,dc=uchicago,dc=edu

ucismemberof: uc:org:nsit:integration:techag

ucismemberof: uc:org:nsit:srdirs

ucismemberof: uc:org:nsit:integration:iteco:wr

ucismemberof: uc:applications:confluence:NSIT:esx

usiamambarafi usiarainaitiintaaratianiitaasird

uclsMemberOf: uc:applications:vpn:authorized

ucismemberof: uc:applications:bulkmail:users

ucismemberof: uc:org:library:gnet:admins

ucismemberof: uc:applications:gnetid:admins

ucismemberof: uc:applications:wireless:authorized

ucismemberof: uc:applications:cmail:users:authorized

ucismemberof: uc:reference:affiliations:effective:staff



UChicago applications managed by Grouper, so far

aams

Ad Astra

Bulkmail

Business Objects Enterprise

Chalk

CityRyde

Cmail

cnet

Confluence

Directory Administration

dmca

Facilities SIMS

gnetid

grouper

im

isx

IT Ecosystem

Lab School

LDAP

lists

Mail Forwarding

Mail Quarantine

Microsoft Exchange

modem pool

monitoring

myUChicago

Non-po

Onecard

online directory

password expiration

Service Now

sharepoint

shibboleth

statements portlet

SVN

tank

unifiedcomm

versions

virtualization

voip

vpn

web hosting

webproxy

webshare

webspace

wireless



Roadmap – v2.2

Release	Item	Description
2.2	New Grouper UI	Provide new UI capabilities that better meet community needs.
2.2	Services in Grouper	Tag objects in Grouper so that folders, groups, permissions can be associated with a "service" to make it easier for users to perform tasks in Grouper.
2.2	Improved Grouper configuration	Make Grouper more easily deployable and upgradeable across environments with cascaded config files and expression language in config file entries.
On- going	Grouper Core	Continue adding capabilities to meet requirements from the field.
On- going	Community contributions	Solicit and publicize <u>community contributions</u> of extensions and complements to Grouper.



Roadmap – v2.2

Release	Item	Description
2.2	Legacy attribute migration	Migrate legacy attributes into the new attribute framework.
2.2	Unix GID management	Built-in support for managing unix GIDs



Penn and Grouper

- Used Grouper centrally at Penn for 5 years
- 120k groups
- 2.7 million immediate memberships
- 10k permission assignments
- We use: UI, WS, GSH, loader, LDAP, client, external users, workflow with Kuali Rice edoclite, heavily delegated



Penn Grouper project team

- ~20% technical person
- ~20% data analyst
- Small requirements from various other people: manager, sysadmins, Idap admins, etc
- Note: during upgrades time requirements increase, these are average times



Example application: Qualtrics

- Cloud survey tool which is not licensed to everyone at Penn
- People in various schools or centers see a different branded site
- Loader manages affiliate groups
- Responsible parties can add ad hoc members
- Shib entitlements communicate rights to



Example application: Qualtrics (continued)

Search results for: qualtrics 11 penn:evp:businessServices:apps:qualtrics:qualtricsBsd ## penn:evp:businessServices:apps:qualtrics:qualtricsBsd_systemOfRecord ## penn:evp:businessServices:apps:qualtrics:qualtricsDental ## penn:evp:businessServices:apps:qualtrics:qualtricsDental_systemOfRecord 11 penn:evp:businessServices:apps:qualtrics:qualtricsDesign ## penn:evp:businessServices:apps:qualtrics:qualtricsDesign_systemOfRecord ## penn:evp:businessServices:apps:qualtrics:qualtricsGse **\$\$** penn:evp:businessServices:apps:qualtrics:qualtricsGse_systemOfRecord ## penn:evp:businessServices:apps:qualtrics:qualtricsInstResearch ## penn:evp:businessServices:apps:qualtrics:qualtricsInstResearch systemOfRecord penn:evp:businessServices:apps:qualtrics:qualtricsIsc penn:evp:businessServices:apps:qualtrics:qualtricsLaw penn:evp:businessServices:apps:qualtrics:qualtricsLaw_systemOfRecord penn:evp:businessServices:apps:qualtrics:qualtricsNotMember penn:evp:businessServices:apps:qualtrics:qualtricsNotMember systemOfRecord penn:evp:businessServices:apps:qualtrics:qualtricsNursing penn:evp:businessServices:apps:qualtrics:qualtricsNursing systemOfRecord penn:evp:businessServices:apps:qualtrics:qualtricsSas ## penn:evp:businessServices:apps:qualtrics:qualtricsSas systemOfRecord ## penn:evp:businessServices:apps:qualtrics:qualtricsSeas 11 penn:evp:businessServices:apps:qualtrics:qualtricsWharton penn:evp:businessServices:apps:qualtrics:qualtricsWharton systemOfRecord penn:gse:apps:qualtrics:qualtricsUsers penn:gse:apps:gualtrics:gualtricsUsers systemOfRecord ## penn:seas:security:qualtrics:qualtricsUsers Latest:seas:wsk:qualtricsUsers

Example application: custom app admin console

- Custom app framework does groups (pre-dated Grouper)
- Integrated so groups could be linked externally to Grouper
- For admins (all powerful), it is required that users be in the



Example application: custom app admin console (continued)

Show DIRECT members of this group Show INDIRECT members of this group Show ALL members of this group (direct and indirect) Change display First name ✓ Change sort attribute This group has no direct members This is a composite group penn:isc:ait:apps:fast:fastAdmins system of record intersection penn:community:employee:org:91XX - Information Systems and Computing Parent:91XX - Information Systems and Computing Parent Remove composite group Replace composite factors Back to group summary



Example application: Confluence wiki

- Confluence (our version at least) can have external groups (hopefully Idap)
- We externalized users and groups so we have single signon, and ability to use Grouper features:
 - Loader Auto-deprovisioning
 - Reuse groups in other apps
 - Central report to see who has what



Example application: Confluence wiki

Note: we have a rule for auto-assigning privileges

Error: Too many results returned by one or more data sources - displaying truncated result set. Please narrow your search

```
Search results for: confluence
  ## penn:isc:ait:apps:atlassian:groupsConfluence:direct_lending_admin
   penn:isc:ait:apps:atlassian:groupsConfluence:direct_lending_contributors
   penn:isc:ait:apps:atlassian:groupsConfluence:direct_lending_viewers
   penn:isc:ait:apps:atlassian:groupsConfluence:dw_refresh_admin_
   penn:isc:ait:apps:atlassian:groupsConfluence:dw_refresh_contributors
   penn:isc:ait:apps:atlassian:groupsConfluence:era_admin
   penn:isc:ait:apps:atlassian:groupsConfluence:era_contributors
   penn:isc:ait:apps:atlassian:groupsConfluence:era_viewers
   ## penn:isc:ait:apps:atlassian:groupsConfluence:harts
   penn:isc:ait:apps:atlassian:groupsConfluence:international_activities_contributors
   penn:isc:ait:apps:atlassian:groupsConfluence:isc admin
     penn:isc:ait:apps:atlassian:groupsConfluence:isc_ait
     penn:isc:ait:apps:atlassian:groupsConfluence:isc_contributors
   ## penn:isc:ait:apps:atlassian:groupsConfluence:isc_finance_hr
   ## penn:isc:ait:apps:atlassian:groupsConfluence:isc_nt
```

Grouper loader

- Daemon that periodically sync'ed external sources with Grouper
- Can work for groups or permissions (e.g. org chart)
- SQL or LDAP sources (note: PSP does LDAP too)
- Grouper admins can configure jobs based on attributes



Grouper loader (continued)

- Can sync multiple groups from one query/filter (e.g. courses or orgs)
- Penn has 92 SQL Grouper Loader jobs
- Generally we run these daily, though some run a handful of times throughout the day



Provisioning

- Grouper PSP can provision grouper data to LDAP or AD (other targets can be created)
- Grouper change log can send notifications to XMPP, ESB, etc (other targets can be created)
- Generally we aim for periodic full refresh, with near real time updates



Auditing

- "User audit" will audit who does what
- Point-In-Time auditing will keep track of the history of the repository
 - Who was in this group at a point in time (or time range) in the past
 - Who are all the people who have been in this group
 - What groups was this person in at a point in the past (or time range)



Grouper Kuali Rice edoclite workflow



Paper form screenshot

 In 2009 Penn wanted to convert paper access management forms to eForms

Part 1 Identification Information (please print)	Check one: New ID	☐ Change privs. ☐ Remove privs.
Full Name (include middle initial):	2	
Phone Number:	Organization Name: _	1.75
Address:		
Email Address:@_	PennC	Card ID Number:
PennNet ID (network ID):	Oracle ID (for c	hanges, deletions):
of maintaining the integrity of these syste maintain the confidentiality of my passwo the data to which I have access. Any conf unauthorized to view such data. I will use business of the University. I understand to understand that any abuse of access to the	ms and of ensuring the security ord for all systems to which I had dential information will not be my access to the University's shat the use of these systems and their result in disciplinary action, le	le data and/or use of data systems. In the interest of and proper use of University resources, I will have access. I will maintain in strictest confidence is shared in any manner with others who are systems for the sole purpose of conducting official did their data for personal purposes is prohibited. It data, any illegal use of copying of software, any loss of access to the University's systems, and University Policy.
Requestor signature:		//
Expiration Date://		



Paper form screenshot

(continued)

Part 2A Requested Access for:	Part 2B Access Level:	
☐ Financial Balances	BEN Financials ID*: (Access to Financial Balances will be granted with the same organization access as BEN Financials) *If you do not have a BEN Financials ID, specify level of access desired. Chart of Accounts training is the prerequisite for users without access to BEN Financials. University Wide School School Number: Org Number:	
Part 3A Requested Access for:	Part 3B Access Level: Specify one level of access required.	
☐ Salary Management	University Wide School School Number: Org Number: Employee General only (no salary information)	
Part 4A Requested Access for:	Part 4B Access Level: Specify one level of access required.	
☐ Position Inventory	University Wide School School Number:	



Paper form screenshot

(continued)

	(continued on second page)	
Part 5A Requested Access for:	Part 5B Access Level: Access to Sponsored Projects will be granted with the same organization access as BEN Financials. If you do not have a BEN Financials ID, please specify one level of access:	
Sponsored Projects (use this form ONLY if you really need the old Sponsored Projects data otherwise, please use the regular Data Warehouse Access form for Financial Data, and request access to PennERA Proposals)	University Wide School School Number: Org Number:	
Part 6 Type of Access		
Business Objects Full Client? Wind	ows 98 Win2000/XP	
OR		
InfoView-only?		
(If neither of the above, please specify	method of access:)	
II.		



Paper form screenshot (continued)

The person named above has my approval for the requested ware	monde access.			
Authorizing (ie., supervisor) Signature:	Date:	/	/	
(Required for all the data collections listed above)				
School/Center Sr. BA Signature:	Date:	/	/	
(Required for all the data collections listed above)				
Trainer Signature:	Date:	/	/	190
(Required only for General Ledger access for non-BEN Financials use	rs, to certify Cha	art of A	ccount	s trainin
Human Resources Signature:	Date:	/	/	
(Required for Salary Management* and Position Inventory only)				
Payroll Signature:	Date:	/	/	_
(Required for Salary Management* and Position Inventory only)			-	1 - 000



Paper form screenshot (continued)

Part 8 To be completed by Security Administrator ID assigned:	Initial password assigned: Data Administration initials:
Authorizations in order. Date received:/_ Authorization incomplete. Return to sender.	
Date returned to Security Administrator:/_ Remarks:	/ Date completed://
Send completed forms to: Data Administration - W.H. Access	To request additional forms:
Street/6228	URL http://



Paper form existing list

To request authorization and access, you must submit a Data Warehouse Access Request Form for each data collection you need. Be sure to check the appropriate check box on each form if you plan to use Business Objects or InfoView only. Select the form from these data collections:

- Advancement Data Collection (information from ATLAS)
- Assets Data Collection (property management asset information from the BEN Assets module of BEN Financials)
- BRIM Data Collection (Office of Research Services' Billing and Receivables Management)
- Express Mail Collection (access to Express Mail detail data)
- Faculty Data Collection (information from the Faculty Information System)
- FRES Work Requests Data Collection (information from Facilities and Real Estate Services Facility Focus System)
- General Ledger, Salary, Position Inventory and PennERA Proposals Data Collections

(Note: You may also this form to request access only to EMPLOYEE_GENERAL and related tables, for the purposes of viewing basic employee and primary appointment information with no salary or job details.)

- Sponsored Projects version of the financial collection form (used only for access to old Sponsored Projects data, not Proposals)
- Graduate Admissions (for graduate and professional school reporting)
- ISC Billing Data Collection (access to Network billing, Telecommunications, and



Requirements

- Autofill personal information
- Common includes (privacy statement)
- Fill out form on behalf of someone else
- Org chart picker for data access
- Person picker from group (employee)
- Notification to requester when complete
- Report on form data
- Should require no Java to create forms



Routing requirements

- Route to members of Grouper group
- Route to selected group (pick school)
- Ability to return to previous route node
- Route to multiple groups at once
- Conditional routing
- Dynamic routing to someone entered on form

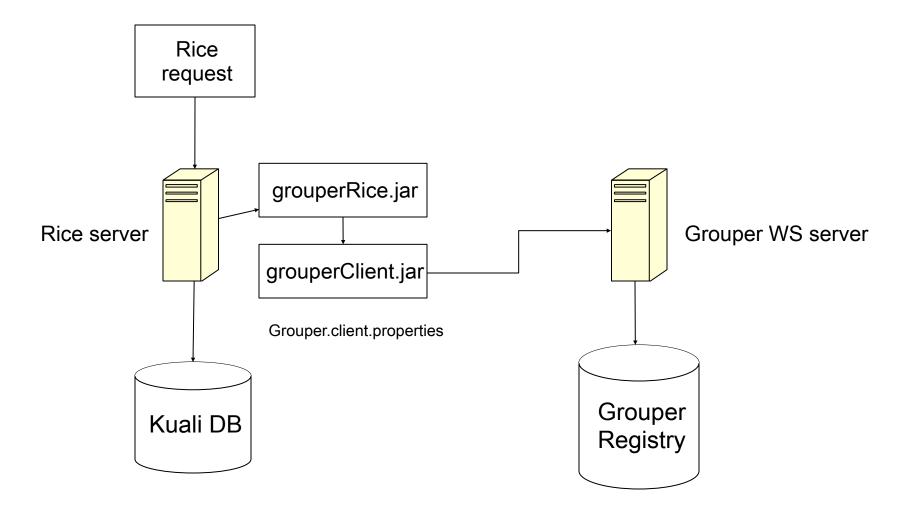


Security requirements

- Submitters can see current and past forms
- Approvers can see current and past forms
- Certain people can edit certain forms

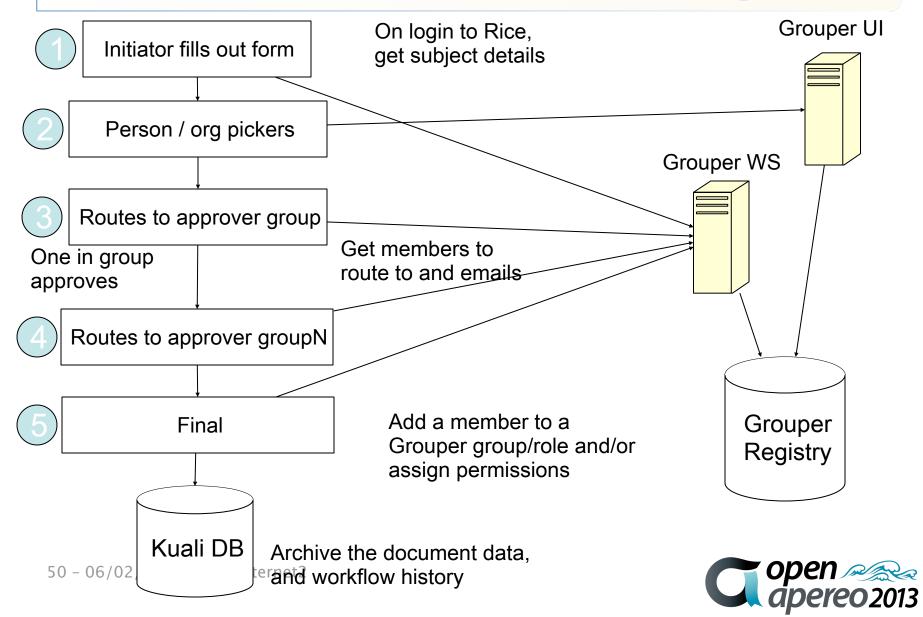


Kuali Rice overridable services





eForms workflow with Grouper



Salary management eForm



Business Objects Of InfoView only Other (please specify)

Find supervisor



Type of access*

Supervisor*

Supervisor Penn ID*

(auto filled from above)

Salary management eForm (continued)

Please specify level of access desired by selecting ORGs in the fields provided below.

Org* 0107	Find org UNIV:USCH:02XX:FBBA:ENGL:0107
Org	Find org

More orgs

As an individual whose position requires interaction with any or all of the University's administrative information systems, I may be provided with direct access to confidential and valuable data and/or use of data systems. In the interest of maintaining the integrity of these systems and of ensuring the security and proper use of University resources, I will maintain the confidentiality of my password for all systems to which I have access. I will maintain in strictest confidence the data to which I have access. Any confidential information will not be shared in any manner with others who are unauthorized to view such data. I will use my access to the University's systems for the sole purpose of conducting official business of the University. I understand that the use of these systems and their data for personal purposes is prohibited. I understand that any abuse of access to the University's systems and their data, any illegal use of copying of software, any misuse of the University's equipment may result in disciplinary action, loss of access to the University's systems, and possible sanctions consistent with the University Policy on Adherence to University Policy.

I will abide by this policy*



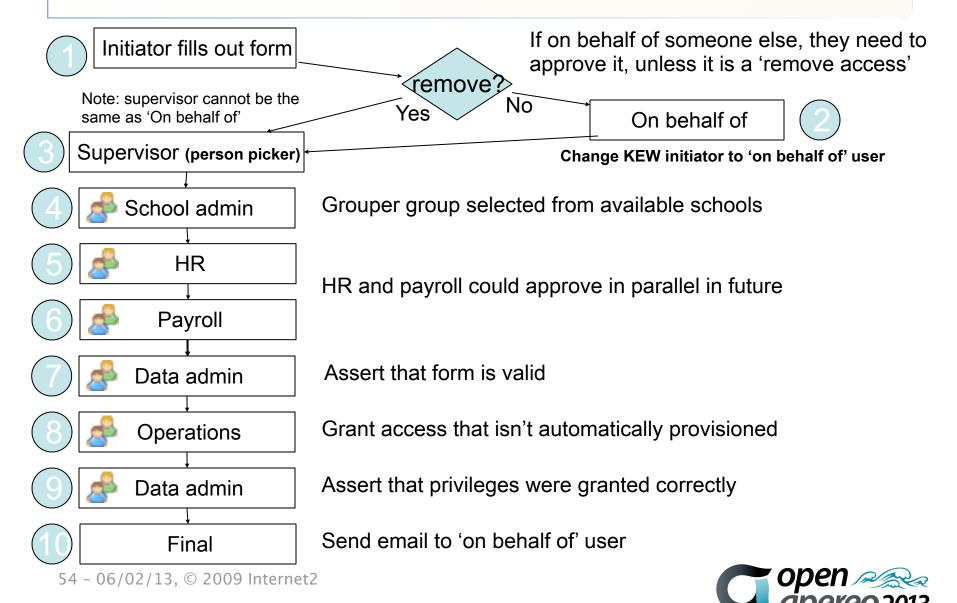
Salary management eForm

/_____/\

Please select the appropriate School/Ce	nter Access Administrator from	the list.	
School/Center Access Admir	nistrator*		₩
Form Routing:			
		ote field provided and click the save button, submit the form for continued processing in the wo	orkflow.
	Cr	eate Note	
Author	Date	Note	Action
Michael Christopher Hyzer (n 1	11/07/2010		save
mplementation Notes:	submit	save cancel	
inpicincitation notes.	Table 18 - Political Edward		
For internal ISC use only. The following	implementation actions are com,	plete:	
Oracle ID a	ssigned		
	200000		
Data Warehouse	dccess		
Data Warehouse Listserv membe			

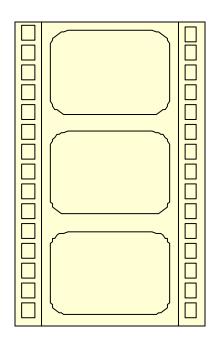
open

eForms demo workflow



Grouper Rice demo

Demo movie





Grouper Rice group provisioning

•Grouper can provision groups and permissions when forms are complete, so generally Penn does not use it that way



Grouper and external users



Penn's Secure Space

- Penn launched Secure Space in Fall 2010
- Initially it was for PennKey holders only
- 2011 we enabled external users
- 2013 we will retire this service in favor of Box.net



- Secure Space is built on Grouper with three groups per space: admins, users, readonly
- When logging in, the grouper client / WS is used to cache the list of groups for user
- On create/delete space, GC/WS is used to create/delete groups
- Group memberships are managed via the membership lite UI screen

- Penn's Grouper has rules to only allow external users in certain SS folders
- Penn's Grouper external users must be invited to be able to register
- SecureSpace uses InCommon
- EPPN is required for external users
- External users self-register their name, email, institution



- Penn installed Shibboleth Discovery Service (DS/WAYF), customized:
 - Pennify
 - Support channel
 - Make it easy for Penn users
 - Recommend ProtectNetwork for users who don't have an InCommon account which releases EPPN



- Grouper shows external users with different icon, and description:
- [unverifiedInfo] First Last institution [externalUserId] userId@institution.suf
- External users do not show in results for groups which do not allow external users
- Demo



Thanks!

Further information:

Infosheets, mail lists, wiki, downloads, etc: www.internet2.edu/grouper

Grouper demo server: https://grouperdemo.internet2.edu/