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EDUCAUSE | PROFESSIONAL DEVELOPMENT

Shibboleth Access to Licensed Library Resources Through InCommon

Andy Ingham
University Libraries
UNC-Chapel Hill
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WHAT I'D LIKE TO COVER

Overview of the problem area

InC-Library initiative - Background

InC-Library vendor subgroup
Progress thus far
Work still outstanding

Case study at UNC-Chapel Hill

Overview of the problem area

Get ALL, but ONLY, the "right" University affiliates to licensed external library resources, even from the "open web," effectively and efficiently.

OR

"How can the current proxy-server-centric model be improved?"

REMOTE USE (current EZproxy environment)

case 1 = un-mediated access

case 2 = mediated access

$$\begin{array}{c} \text{remote} \\ \text{user} \end{array} \rightarrow \begin{array}{c} \text{managed} \\ \text{link} \end{array} \rightarrow \begin{array}{c} \text{proxy} \\ \text{server} \end{array} \rightarrow \begin{array}{c} \text{remote} \\ \text{resource} \end{array} \hspace{0.2cm} = \text{SUCCESS} \end{array}$$

REMOTE USE (Shibboleth environment)

case 1 = un-mediated access

$$\begin{array}{c} \text{remote} \\ \text{user} \end{array} \rightarrow \begin{array}{c} \text{remote} \\ \text{resource} \end{array} \rightarrow \begin{array}{c} \text{overcome} \\ \text{"discovery} \\ \text{problem"} \ ? \ \longrightarrow \ \text{no} \ = \text{FAILURE} \end{array}$$

case 2 = mediated access

$$\begin{array}{ccc} \text{remote} & \longrightarrow & \text{managed link} & \longrightarrow & \text{remote} & = \text{SUCCESS} \\ \text{user} & \longrightarrow & (\text{WAYFless}) & \longrightarrow & \text{resource} & \end{array}$$

Proxy versus Shibboleth

Benefit	Proxy	Shibboleth
Provides SSO for LIBRARY resources	X	X
Provides SSO (also) for other "campus" resources		X
Eliminates IP range management for LIBRARY		Only if force authn even ON- CAMPUS
Eliminates IP range management for VENDOR(S) (including need for library to keep list synced across all vendors)		X
Allows possibility for PERSONALIZATION streamlining across multiple vendors		X

Proxy

Needed to accommodate "location based" access model that is the de facto standard

Shibboleth

Framework that allows an "user attribute based" access model

ARCHITECTURAL SHIFT

	Primary structural element	Secondary structural element
PROXY	LOCATION (IP address)	Attributes about the user (via proxy server authn / authz)
SHIBBOLETH	Attributes about the user (via IdP)	LOCATION (to accommodate "walk-ins")

InC-Library Initiative - what is it?

InC-Library Initiative - in a nutshell

"Access to library online resources and services has skyrocketed as opportunities for distance learning and the user expectations for availability of online information have increased. Providing access to these resources requires substantial time and resources by libraries, as well as often being complex for the users. The InCommon Library Services collaboration formed in 2007 to explore implementing access to library services and electronic resources using Shibboleth authentication." https://spaces.internet2.edu/display/inclibrary/InC-Library

InCommon

"The mission of the InCommon Federation is to create and support a common framework for trustworthy shared management of access to on-line resources in support of education and research in the United States. To achieve its mission, InCommon will facilitate development of a community-based common trust fabric sufficient to enable participants to make appropriate decisions about the release of identity information and the control of access to protected online resources."

http://www.incommonfederation.org/about.cfm

InC-Library Initiative

Phase I (Feb 2007 – Dec 2008)

- Identify technical challenges and propose solutions
- Identify organizational needs
- Result: "Focus on the Shibboleth / EZproxy hybrid"

Phase II (March 2009 - present)

- Encourage pilots of the technology solution
- Address specific organizational needs
- Build momentum in the community

InC-Library Vendor subgroup

InC-Library Vendor subgroup Task List

- 1. Identify a list of high priority vendors in Libraryland
- 2. Define best practices for both vendors and institutions
- 3. Document configuration information specific to vendors
- 4. Provide information about how to "connect the dots"
- 5. Recruit and sponsor new vendors into InCommon

Identify a list of vendors

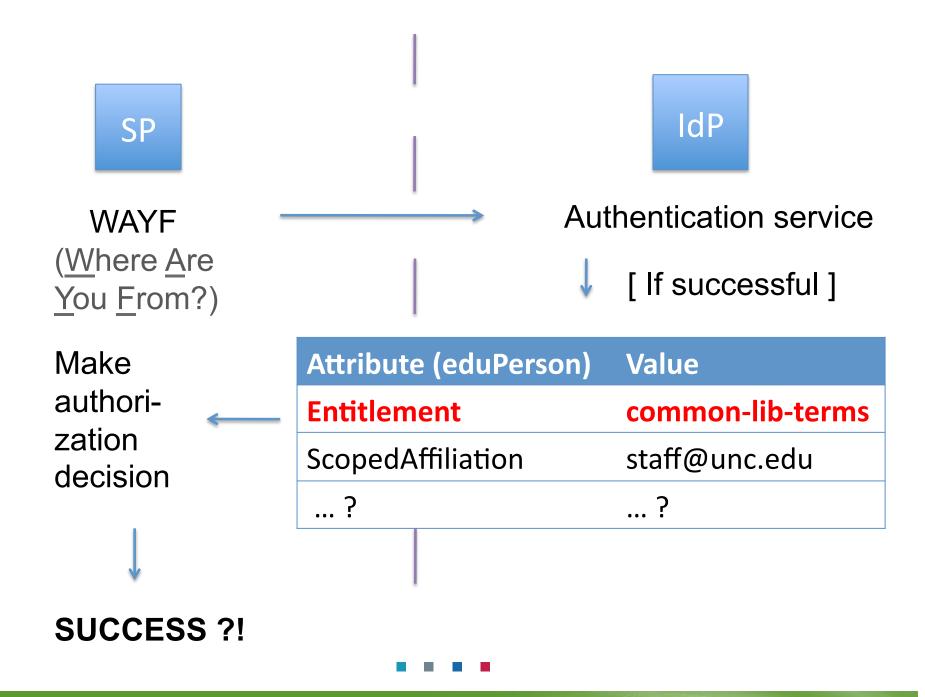
https://spaces.internet2.edu/display/inclibrary/TargetResources

- Importance of the resource in the library marketplace
- Experience that participant libraries have with that vendor's tech support
- Experience that the VENDOR has with Shibboleth
- WHICH federation(s) the vendor is already a member of

Discuss and document "best practices"

https://spaces.internet2.edu/display/inclibrary/Best+Practices

- 1. Authorization via eduPerson attributes
- 2. Implement WAYFless URLs
- 3. Implement authenticated direct links to resources
- 4. Shibboleth/EZproxy hybrid compliance



common-lib-terms

"Many contracts between higher education institutions and information publishers provide access to published information for a standard higher-ed population consisting of regular full-time faculty, staff, and students (of a particular institution), also including anyone physically present in that institution's library regardless of affiliation. This value is used to indicate that the holder of the entitlement has access to resources under those contract terms..."

http://middleware.internet2.edu/urn-mace/urn-mace-dir-entitlement.html

SP

IdP

WAYF

WITHOUT WAYFless URLs, a user must:

1. Find the "login" area of the vendor site

2. Select the correct federation

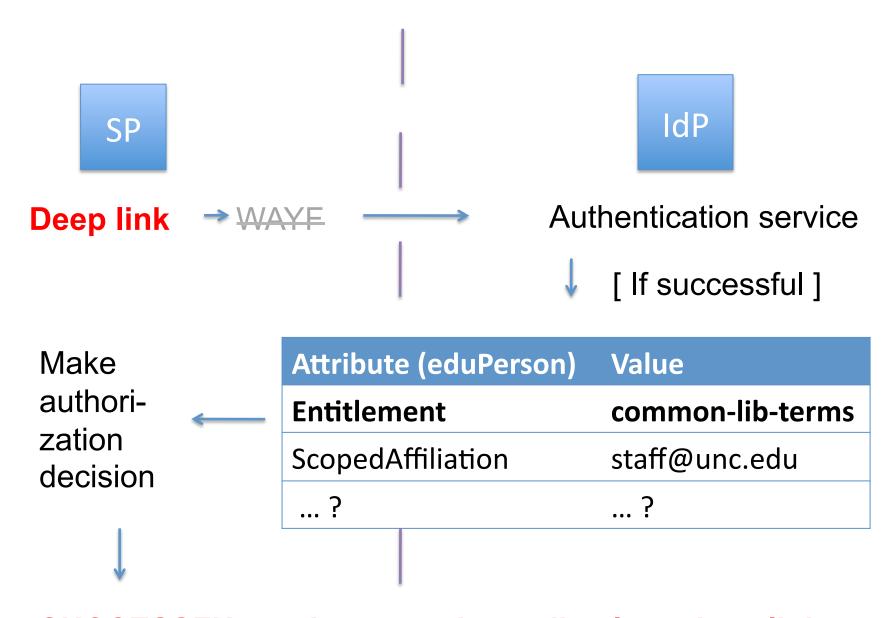
3. Select the correct institution

Make authori-zation decision

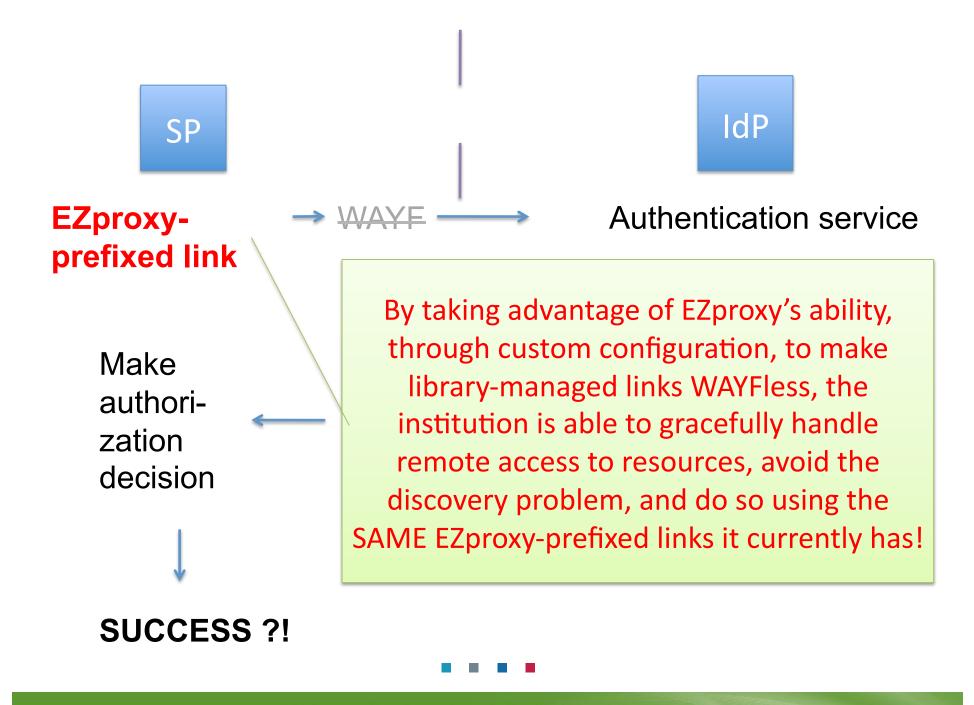
WITH WAYFless URLs, a user bypasses all three steps above. While this DOES require that the user follow a library managed link, that is CURRENTLY the case for use with EZproxy

"Discovery Problem"

SUCCESS ?!



SUCCESSFUL authz = user immediately at deep link



Document configuration information specific to vendors

https://spaces.internet2.edu/display/inclibrary/RegistryOfResources

"Registry of resources" containing configuration specifics, compliance with best practices, vendor contact info, links to additional documentation, and EZproxy configuration examples.

Recruit and sponsor new vendors into InCommon

- 1. Identify vendors of interest to the InCommon community
- 2. Identify institutions willing to lobby those vendors to join
- 3. Identify institutions willing to do the work of officially SPONSORING each vendor into InCommon

The InC-Library group would welcome participation in the process from other institutions:

- join one of the InC-Library sub-groups
- evaluate and comment on the Best Practices document
- add a case study to the website
- offer to assist with the sponsorship of new vendors into InCommon
- Implement Shibboleth auth to build momentum

Case study of UNC-Chapel Hill

Putting the pieces together

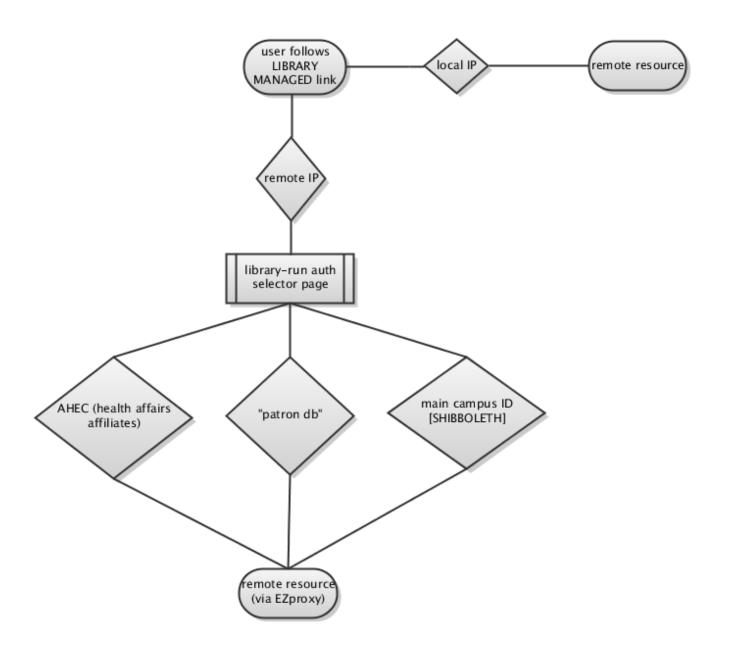
InC-Library Vendor subgroup Task List

- 1. Identify a list of high priority vendors in Library land
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Provide information about how to "connect the dots"

https://spaces.internet2.edu/display/inclibrary/Shibboleth+-+EZproxy +HOW-TO

An institution-wide (enterprise) directory service that contains information about the users for whom you wish to authorize access to electronic resources.



An Identity management environment (policies and business practices) that governs the management of identity information for the users in the enterprise directory. This is necessary to build and maintain the trust necessary to participate in a federation such as InCommon.

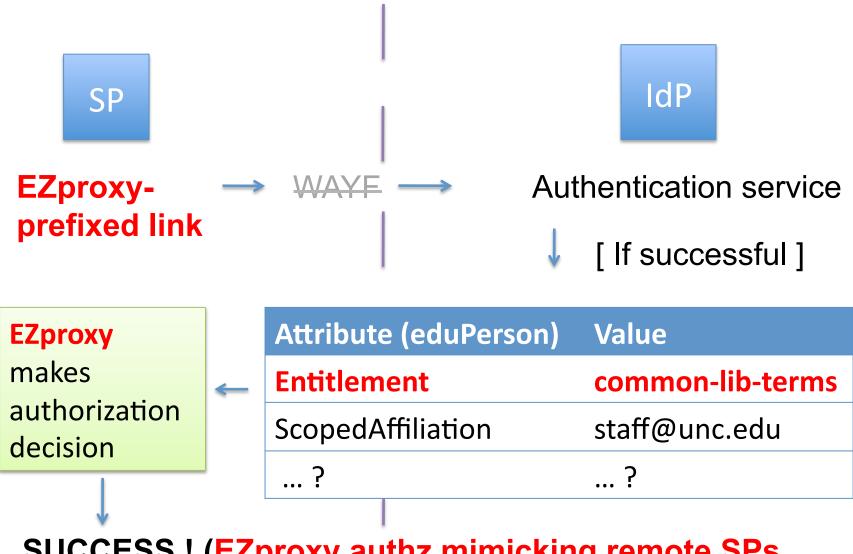
A Shibboleth IdP from which service providers (EZproxy itself, JSTOR, OCLC, Elsevier, etc) can obtain sufficient identity information about each user of their services who requests access.

An EZproxy installation that provides authenticated remote access to library resources.

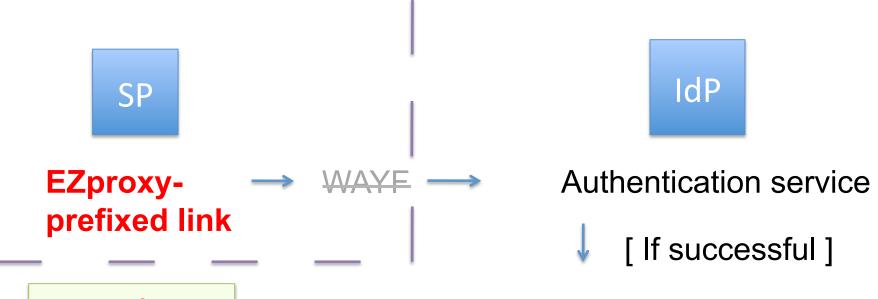
Institutional membership in a federation such as InCommon.

Implementation steps:

- 1. Configure IdP to release standard entitlement attributes (eduPersonEntitlement)
- 2. Shibboleth enable the EZproxy installation
- 3. Setup EZproxy authorization based on eduPersonEntitlement
- 4. Configure Shibboleth access to resource providers via EZproxy's support for WAYFless URLs



SUCCESS! (EZproxy authz mimicking remote SPs future "attribute-based" authz)



External resource makes authorization decision



SUCCESS! (Session HANDED OFF to remote resource, taking EZproxy OUT of the process)

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THANK YOU

andy_ingham@unc.edu