

UC Davis: Administrative IT Roadmap

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ITANA Face 2 Face – Tools of the Trade

What we'll talk about

- Administrative IT Roadmap Overview
- Process utilized to create the Roadmap
- Output of the Roadmap
- Implementation structure/governance

Overview of Effort

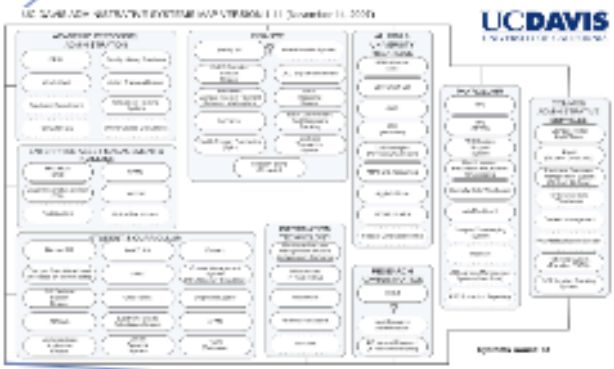
- Exeter Group was engaged in Summer of 2007 to facilitate discussions and develop a high-level outline for an “Administrative IT Roadmap”
- Original focus was on 7 key Administrative systems
- Quickly determined that interdependencies required a more comprehensive approach
- Re-oriented to focus on 8 system domains that encompassed over 70 applications
- CODVC endorsed recommendation and implementation in June 2008

Process Utilized

- Met with 24 groups over a series of 27 meetings (Sept-Nov 2007)
- Discussions focused on vision, strengths, opportunities, risks
- Technical surveys for 15 key administrative systems
- Created 8 domains and “Common Administrative Services”

Administrative Domains Model

- A means of organizing the portfolio of 73+ UC Davis administrative support applications
- Derived and refined from stakeholder interviews
- A useful basis for framing administrative IT services governance model



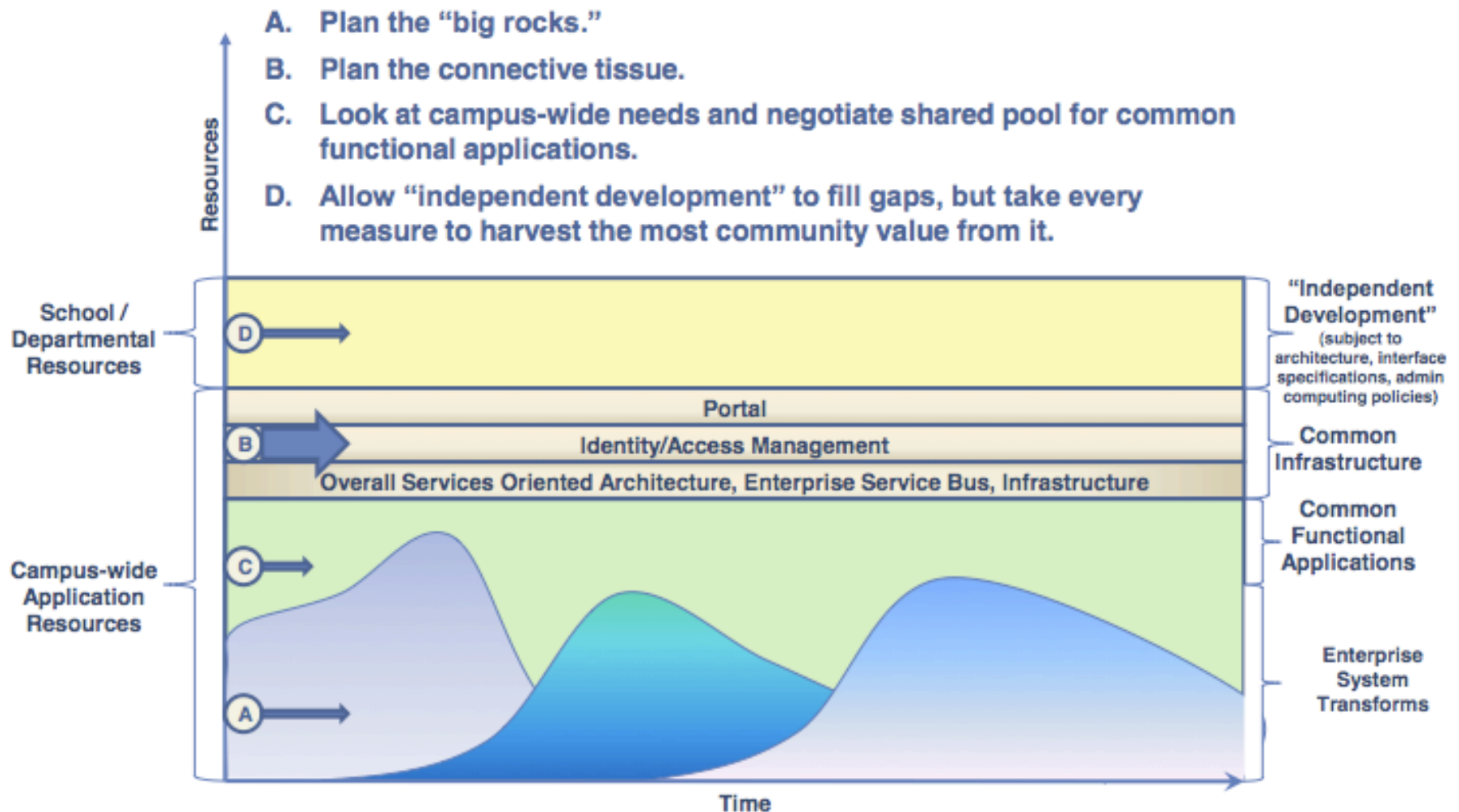
For fuller detail, please refer to draft UC Davis Administrative Systems Map.

* As these relate to administrative systems.

Common Administrative Services

- Systems that provide services that are widespread and universally used throughout the various campus domains/systems
- The systems within the Common Administrative Services are used by each of the other domains in varying capacities
- Common Administrative systems provide portal services, electronic document management, email and calendar services, and ticketing and incident tracking
- Potential systems that would be included in this category include true enterprise data warehousing, content management and the emergency notification systems
- These systems provide essential services that do not fall within any individual domain

Conceptual Approach to Framing 5 Year Road Map (Simplified)



Investment Principals

- Leveraging IT investments to harvest *maximum return*;
- Ensuring IT investment decisions are *transparent, based on clear principles, and communicated widely*;
- Investing in ways that “*add to the campus community*;” establishing and leveraging *common architectural components* and *favoring shared systems*, balancing both *local and central innovation*.

Organizational Structure and Governance

- Move from current application centric to domain centric
- Primary role of each domain convener:
 - Coordination of project management, prioritization of projects that leverage investments for maximum return, and resource management
 - Serving as a member of an “Administrative IT Systems Coordinating Council” consisting of all eight domain conveners, reporting to a “Administrative IT Systems Governance Board”
- Administrative IT Systems Coordinating Council
 - Common Administrative Services
 - IT administrative review policy
 - Development of a common technology policies and architecture

ADMINISTRATIVE IT SYSTEMS GOVERNANCE BOARD
(CODVC MEMBERS)

**ADMINISTRATIVE IT SYSTEMS
COORDINATING COUNCIL**

ADVISING COMMITTEES
(CCFIT, SENATE, ETC.)

CONVENERS

ACADEMIC
PERSONNEL

ORMP

STUDENT
AFFAIRS

OOA

IET

UNIVERSITY
RELATIONS

OFFICE OF
RESEARCH

OOA

ACADEMIC PERSONNEL ADMINISTRATION

ENTERPRISE ASSET MANAGEMENT
AND PLANNING

STUDENT AND CURRICULUM SUPPORT

FINANCE

INFORMATION TECHNOLOGY

ALUMNI & UNIVERSITY RELATIONS

RESEARCH ADMINISTRATION

PAYROLL/HR

Resources

- This was a high level overview. Check out the details at the initiative's website
 - <http://vpict.ucdavis.edu/itroadmap.cfm>
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