Enterprise Workflow

This is the home page for the ITANA group's discussion of enterprise workflow. Please feel free to add to the wiki!

Contents

So far the group has gathered the following information:

- **Workflow definitions**
  What do we mean by workflow, enterprise workflow, workflow solutions, etc.?
- **Workflow benefits**
  Why do we want workflow? What kinds of problems are we trying to solve?
- **Workflow solution components**
  What does a workflow solution look like?
- **Workflow progression**
  How do organizations progress through different kinds of workflow solutions?
- **Workflow success factors**
  What kinds of things determine the success of a workflow implementation?
- **Workflow resources**
  Links to related web sites and documents.

Tasks

Next steps for the group could include:

- Provide overviews of workflow systems included with products like the Sun access management system.
- Develop applicable definitions (what do we mean by workflow?)
- Define use cases to illustrate the range of problems that we're trying to solve.
- Develop case studies
- Compile a survey of tools
- Adapt information from well-known workflow sites to higher education the workflow management coalition site is www.wfmc.org
- Gather example workflows
- Develop a single workflow (Hiring) and see how it has been implemented on various campuses
- Have a Screen2Screen session to show the tools that various groups are using, for example:
    - Discussion of the UK Local e-Gov Workflow work - Paul Hobson
    - IBM Websphere Workflow Stack - Paul Hobson
    - Oracle Workflow - Keith Hazelton