

# 6 June 2012

## Notes from Assurance Monthly Call- June 6

Nick Roy, Iowa  
Keith Brautigam, Iowas  
Tim cameron, NSC  
Jim Green, MSU  
Mary Dunker, VA Tech  
Michael Gettes, CMU  
Russel Yount, CMU  
Tom Scavo, Internet2/InCommon  
Deb Coggins, Illinois  
Bill Weems, UT Houston  
Mark Rank, UW Milwaukee  
Karl Heins, Santa Barbara  
David Walker, Expert at Large  
Dan Malone, Cal Poly  
David Bantz, Alaska  
Kevin Costlow, NSC  
Ron Thielen, Chicago  
Ann West, Internet2/InCommon

### ACTION ITEMS

1. Develop a reference model based on CMU's video approach - MRG
2. List of use cases will inform the solution - Nick to start wiki page
3. What is remote proofing? - Jim Green
4. All to add your use cases to Nick's wiki page linked off the wiki page below.

### NOTES

#### Sample Methods for Remote Proofing

- [Resource site](#)

#### CMU

- Need LoA2 earlier in the cycle?
- Contractors all over the world
- 5000 staff/churn 20% per year
- 100-150 folks do Id Proofing
- Transitioning to WorkDay SaaS
- Video approach
- Students aren't in scope for now.

#### UT

- school of public health certify students that never come to campus
- LoA1 system - student gets account
- remote proofing - interchange of records to verify identity
- notaries send documents to the institution.
- why are deviating from what is define in 800-63?
- For folks can't physically be there, using video

#### How detailed should we be in checking id?

- Should we put the government issue id under UV light source?
- Why do we feel that we have to do the process perfectly?
- Shouldn't be trying to be perfect, but need to think through it so that it's not challenged in the future.
- BTW, in LoA 2 there's no id vetting, just inspection.

#### Use Cases

- Staff - How do we address them? It's best to incorporate id proofing into the specific on-boarding process for that type of user.
- Researchers doing remote work.

#### International issues

- Are there a lot of cases where users don't get US gov issued id? Yes, there are students and contractors that aren't in the US and won't be coming here that need to be id proofed. Have to be consistent and Good enough. But do they need LoA2? Some yes.
- At CMU, Michael has students in Qatar attending that branch that have no access to US officials. But Michael, do they need LoA2 access? Maybe for transcripts. Service risk should drive LoA 2 need.

Normalizing policy and practices across community will help us scale. If true, then maybe we should be looking at the common denominators. As soon as we throw in the feds as the only driver, it may be difficult to make the case to management. We can't conflate the federal Id requirements with higher education's.

But what is remote proofing. If a person goes to a place to verify identity, that is "in person" proofing. Remote proofing enables the person do this remotely, maybe from their desk chair. It's more convenient because they don't have to go anywhere to get it done. Jim to work on definition of remote proofing.

We also don't want to equate remote credentialing with remote proofing. We do the first now, but not the second.

Action Items:

1. Develop a reference model based on CMU's video approach - MRG
2. List of use cases will inform the solution. (Categories: process to get to an LoA; progressive process) - Nick to start wiki
3. What is remote proofing? Is the notary just a remote in person proofing - Jim - wiki

Next Call - Second Wednesday in July 11 at Noon ET.