

# Trust and Identity Branding and Website and Baseline Expectations Update

June 10, 2019









# Internet2 Brand Pillars with Trust and Identity Proof Points

### Community-designed Solutions

- o R&E has smart people with complex identity needs that drive creation of solutions that scale
- o Culture: How we do what we do adds value.
- Working Together we make and deliver better stuff.

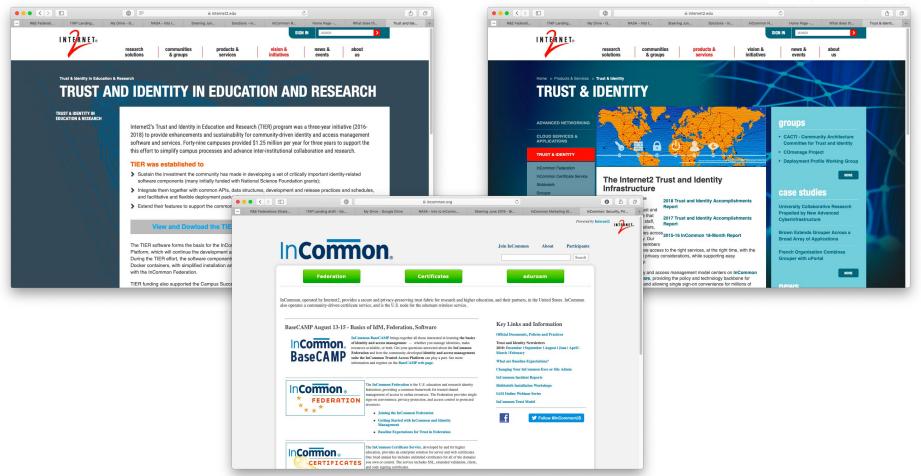
### Innovative and Trusted Technology

- Standards-based technology
- Open-source software tailored to R&E with cost-effective support and add-on options
- o Built by the community for the community
- Operational efficiencies: Save time, less training, easier to support

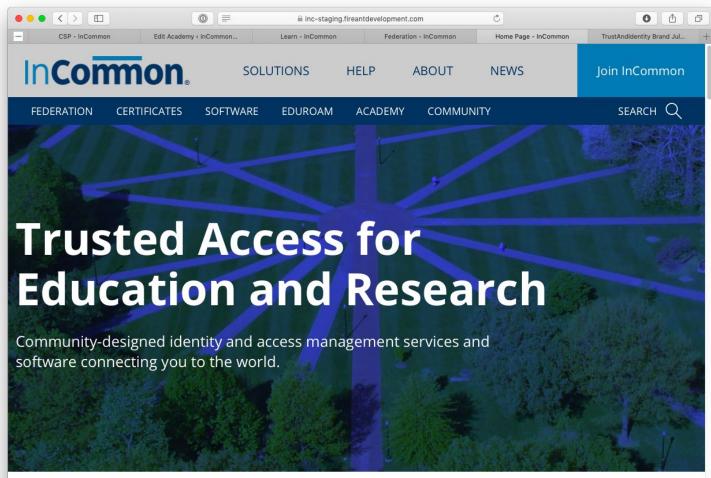
### Transforming the Community

- o Enables academic collaboration and access to cloud services
- o Global impact and reach
- o Solutions with longevity









# Baseline Expectations Update





### First, a few lessons learned:

- This is about community holding itself accountable. The community responded very positively.
- We need to do better at keeping contact information up to date we had to do quite a bit of institutional archeology. There were
  lots of digging and outreach just to make organizational and
  contact updates.
- Our effort was proportional to the number of organizations we needed to reach: 760+ organizations with 5,000 systems
- Deadlines with consequences work well.





### **Preparation**

**Develop Processes** 

### Phase I

Gain community consensus; voluntary adoption

### Phase II

Official transition to Baseline Expectations; mandatory enforcement.





**Preparation** - Develop processes and transition plan



~ 700 to 1,000 hours of effort

- Baseline Expectations for Trust in Federation
- Community Consensus Process
- Dispute Resolution Process

Led by Community Trust and Assurance Board (CTAB) with InCommon Federation operations and community support





Phase I - Gain community consensus; voluntary adoption

# 2017 - mid 2018

~50%

of organizations voluntarily met Baseline Expectations before official transition began

- Outreach, engagement, education, and consensus building
- Webinars, blogs, and presentations at conferences
- Develop automated monthly Baseline health check; notify non-adhering organizations
- Required (mostly) minimal efforts from participants
- CTAB, Federation operations and broader community working together
- Amended InCommon Participant Agreement to require Baseline Expectations







Baseline effective date

June 15, 2018

adherence deadline

Dec 14, 2018

~100

hours to modify
Federation Manager to
enforce Baseline rules

~1,500

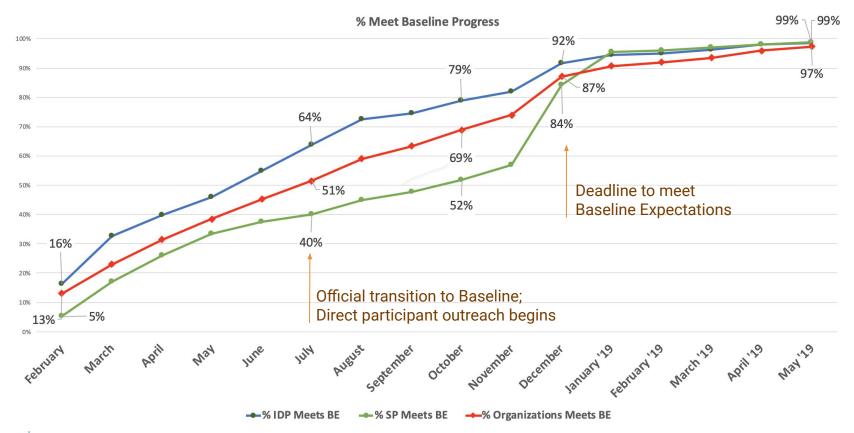
Hours to individually contact non-adhering organization

- New legal agreement in effect
- Continued webinars, blogs, presentations, and health check notices
- Held open office hours in November and December 2018 to assist with transition
- Side effect: a lot of organizational updates (e.g., company merger) and new admin enrollments





# How are we doing with the transition?







# Trust Registry/Metadata Removal Notification

### May 15, 2019 Removal Date

- 13 systems
  - ARTStor (SP)
  - Centre Daily Tlmes (SP)
  - Contra Costa Community College District (IdP)
  - Credly InC (SP)
  - o Fluidware Corp (3 SPs)
  - Lamar Institute of Technology (IdP)
  - Lawrence Technological University (IdP)
  - Reeher LLC (2 SPs)
  - SUNY Polytechnic Institute (IdP)
  - Travel Solutions (IdP)
- After notification, all addressed their issues or contacted us with questions. None were removed by InCommon Ops.

### **July 15, 2019 - In Process**

- 11 systems
  - ARTStor (SP)
  - Carl Sandburg College (IdP)
  - Contra Costa Community College District (IdP)
  - Hampden-Sydney College (IdP)
  - o Igenta (4 SPs)
  - Ramapo College of New Jersey (IdP)
  - Vanderbilt University (IdP)
  - Virginia Community College System (IdP)

 List of organizations still not meeting BE can be found here:

https://spaces.at.internet2.edu/display/BE/Baseline+Expectations+-+Entities+Missing+Necessary+Metadata+Elements





# Get collaboration ready - Next Steps

Protect Long term: will engage community to collaboration Reduce gauge where we should go resources risk Support Standard MFA high value request/response Medium term on roadmap: Should resources Identity assurance info there be an inter-federation "Baseline" to propel international research Enable Release "Research & collaboration? Scholarship" attributes basic collaboration Heading this way in 2019-20: Sirtfi, Basic security error URL, etc. Accurate & complete metadata Done for good user experience



